



Internal Quality Assurance Cell

Pt. Ravishankar Shukla University

Raipur - 492 010, Chhattisgarh

Email: igacprsu@gmail.com; igac@prsu.ac.in

Feedback Analysis of Stakeholders and Action Taken Report-2021-22

Summary Statistics of Feedback Received (2021-22):

S.No	Feedback Category	Total Numbers of Stakeholder Recorded Feedback
1.	Student's Feedback	680
2.	Teacher's Feedback	66
3.	Parent's Feedback	48
4.	Alumni's Feedback	117

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Student's Feedback (2021-22)



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STUDENTS FEEDBACK SUMMARY SESSION 2021-2022:

S. NO.	QUESTIONS	VERY GOOD	GOOD	SATISFACTORY	UNSATISFACTORY
Q1	Depth of the Course Content, including Project Work, if any	25.00%	37.50%	32.50%	5.00%
Q2	Extent of Coverage of the Course	27.50%	35.00%	37.50%	0.00%
Q3	Applicability/Relevance to Real-life Situations	20.00%	47.50%	30.00%	2.50%
Q4	Learning Value (in terms of Knowledge, Concepts, manual skills, analytical Abilities, and broadening perspective)	35.00%	45.00%	20.00%	0.00%
Q5	Clarity and relevance of Textual Reading Material	30.00%	32.50%	37.50%	0.00%
Q6	Relevance of Additional Source Material	22.50%	42.50%	22.50%	12.50%
Q7	Extent of effort required by the students (you) to cope with the course/ Program	27.50%	40.00%	30.00%	2.50%
Q8	Provision of sufficient time for Feedback	20.00%	45.00%	32.50%	2.50%
Q9	Overall Rating	32.50%	42.50%	25.00%	0.00%

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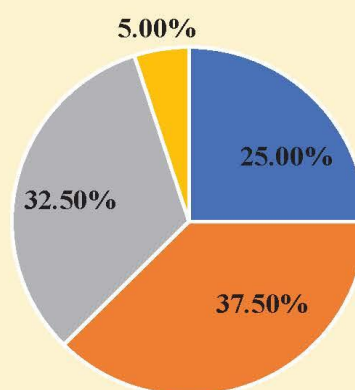
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Student Feedback

Session (2021-2022)

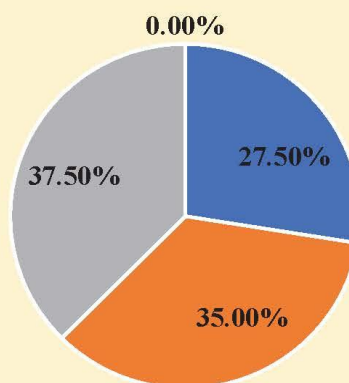
Depth of the course content including project work, if any

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



Extent of coverage of course

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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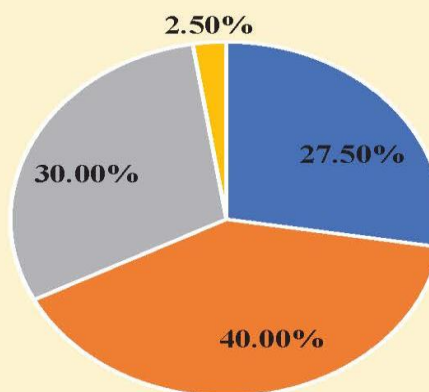
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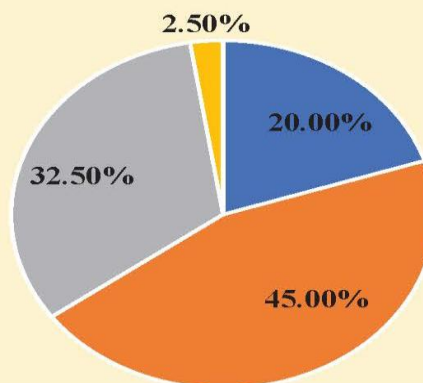
Extent of effort required by students (you) to cope with the course/ program

- NONE
- VERY LESS
- LESS
- MAXIMUM



Provision of sufficient time for feedback

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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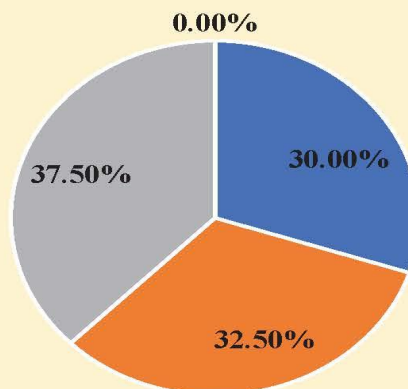
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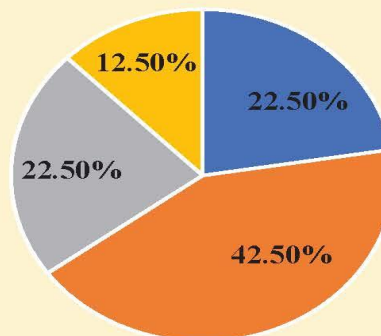
Clarity and relevance of textual reading material

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



Relevance of additional source material

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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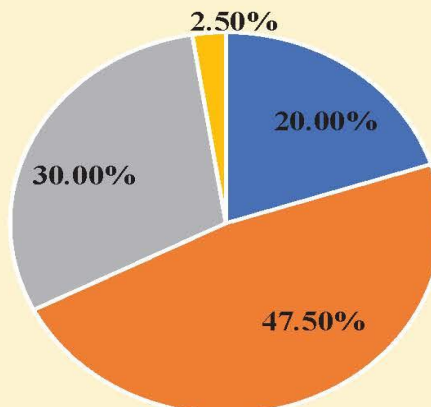
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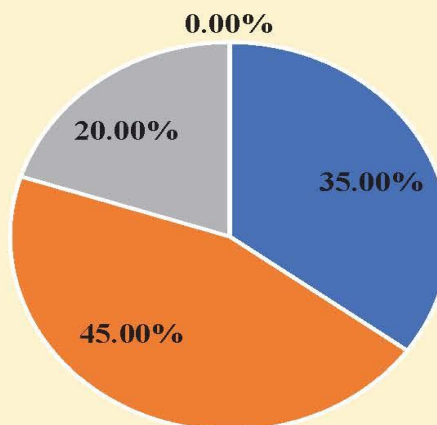
Applicability/ relevance to real life situations

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



Learning Value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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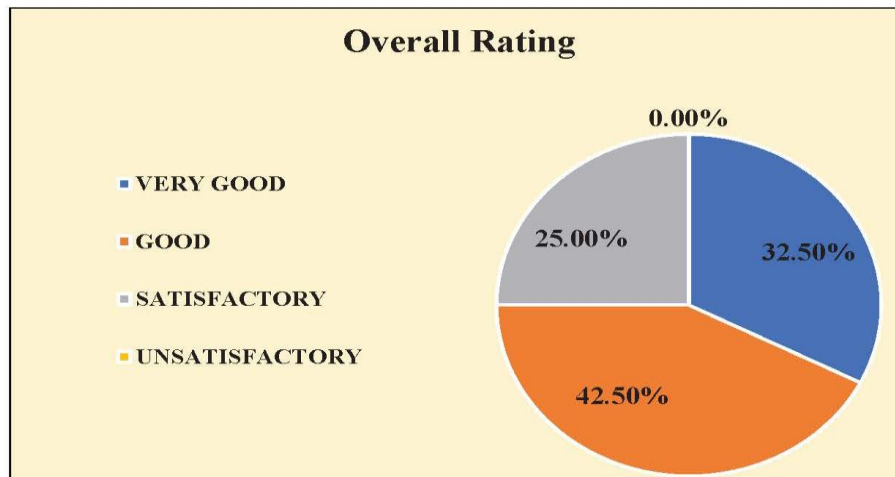


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Some of the student's comments and responses (2021-22):

Student 1. Teachers need to work on their communication with the student a little more.

Response: Teachers communicate with the students in groups and individually too. They always ask students to discuss their problems. Students regularly discuss their concerns with various faculties. However, the department will work on it for further ease of communication.

Student 2. There should be internship or campus placement included in the course

Response: The University is regularly organizing placements; its notifications are shared with the students and Alumni social media groups. Many interested candidates participated and benefitted. The course curriculum already has a segment for internships.

Student 3. Please provide placements for students.

Response: At the University level, placement notices are continuously shared with the students and the official Alumni social media groups.

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Action Taken Report on Student Feedback

2021-2022

The students of the PRSU from all the departments collectively commented on the curriculum design and gave positive feedback on the depth and coverage of courses at the university, but some disagreed with this. They also said that the courses and curriculum are mostly applicable in real-life situations and also focus on value and skill-based learning along with enhancing knowledge but some disagree with this and said that more real-life experience will help them to get a better grasp of the subject. The majority of students agree that the reading materials provided to them have clarity and are easy to understand, while the additional materials suggested to them are relevant to their courses and are useful in enhancing their overall understanding of the subject. Students also appreciated the presence of the library, which provided all the required materials and additional sources in both the reading materials and digital format, and also appreciated the easy access to these facilities. They said that the effort put in by students to cope with the syllabus is less, and the syllabus is generally easy to understand, but some said that they face difficulty and have to put a lot of effort into coping with the syllabus. Students also commented on the teaching faculty of the university and provided feedback that the majority of the teachers are very knowledgeable in their respective subjects and are sincere towards teaching. The students also said that the teachers are always available for the students and guide them whenever required. They also appreciate the efforts teachers put into preparing their assignments and test papers. The students are satisfied with the university and the teachers. However, they seek more and more exposure to gain real-life experiences and suggest the university take steps in this direction for the overall development of the students. The university is actively taking action to incorporate more practical-based and real-life experience-based learning methods into the curriculum as also mentioned in the National Education Policy 2020.

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Teacher's Feedback

(2021-22)



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TEACHERS FEEDBACK SUMMARY SESSION 2021-2022:

S. NO.	QUESTIONS	POOR	AVERAGE	GOOD	VERY GOOD	EXCELLENT
Q1	Curriculum and Syllabus are need-based	0.00%	0.00%	12.13%	42.42%	45.45%
Q2	The course outcomes are well-defined and clear	0.00%	0.00%	3.03%	57.57%	39.39%
Q3	A sufficient Number of relevant reading materials and digital resources are available in the library	0.00%	0.00%	18.18%	33.33%	48.48%
Q4	The Course has a good balance between theory and application	0.00%	0.00%	15.15%	45.45%	39.40%
Q5	The Course/ Syllabus increased my knowledge and perspective in the subject area	0.00%	0.00%	6.06%	36.36%	57.57%
Q6	I have the freedom to propose, modify, suggest, and incorporate new topics in the syllabus through the proper forum	0.00%	0.00%	6.06%	36.36%	57.57%
Q7	I have the freedom to adopt new techniques/ education tools/ Strategies in teaching	0.00%	0.00%	6.06%	45.45%	48.48%
Q8	The minimum required course outcome level is achievable in my class	0.00%	0.00%	9.09%	39.39%	51.51%
Q9	I have taken sufficient steps to provide assistance to slow learners	0.00%	0.00%	3.03%	57.57%	39.39%
Q10	I have contributed to the curriculum and/ or syllabus revision	0.00%	0.00%	3.03%	42.42%	54.54%

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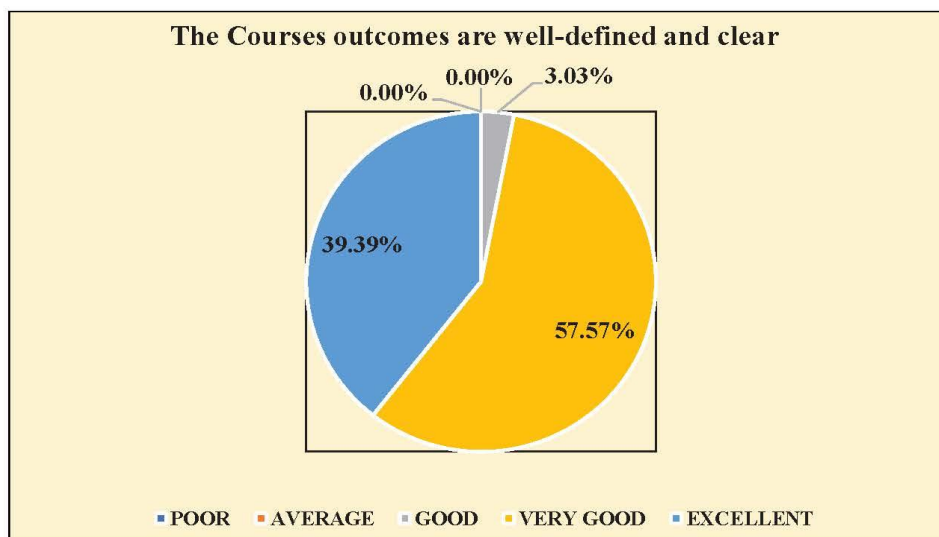
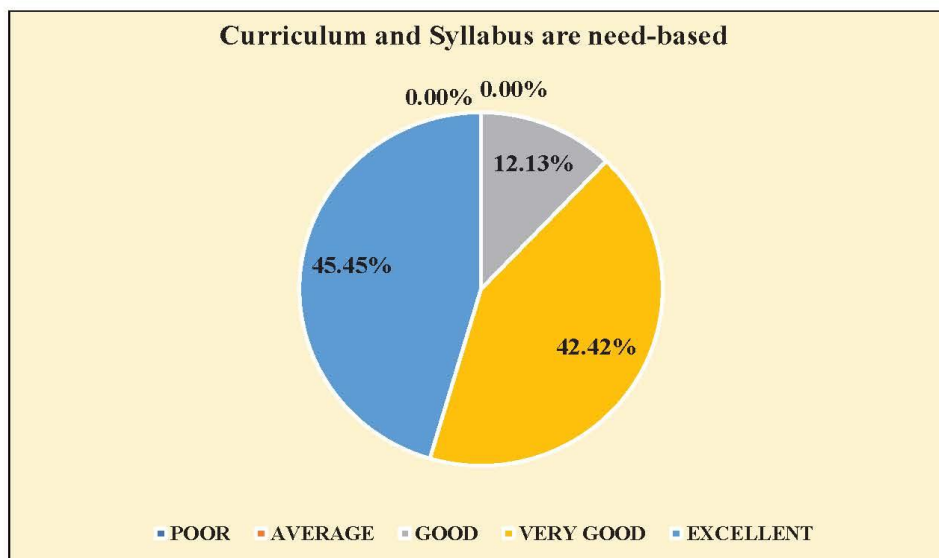
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Teacher's Feedback on Curriculum

(2021-2022)



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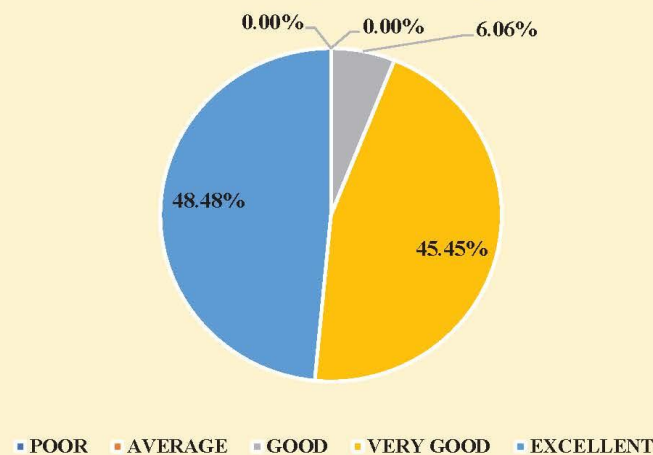
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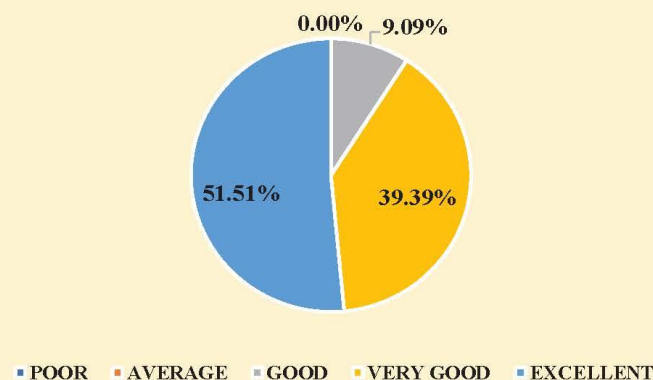
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I have the freedom to adopt new techniques/ education tools/ strategies in teaching



The minimum required course outcome level is achievable for my class



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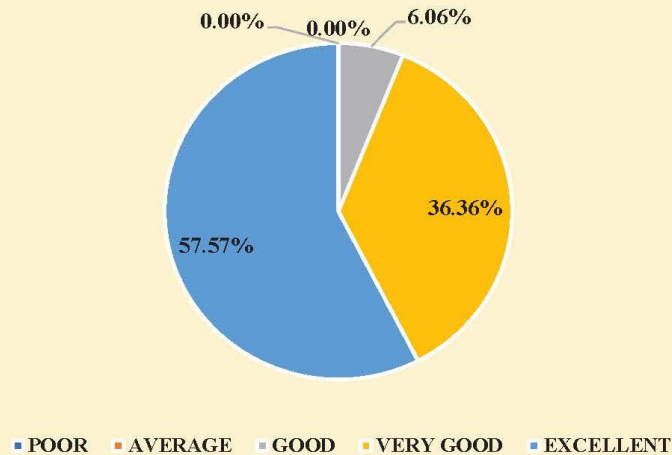
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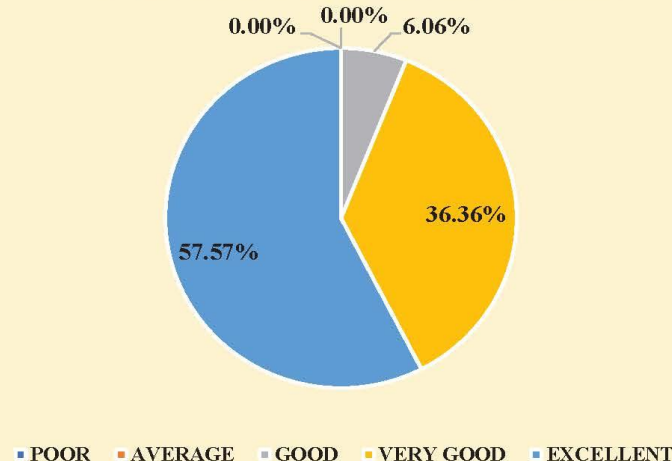
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The Course/Syllabus increased my knowledge and perspective in the subject area



I have the freedom to propose, modify, suggest, and incorporate new topics in the syllabus through the proper forum



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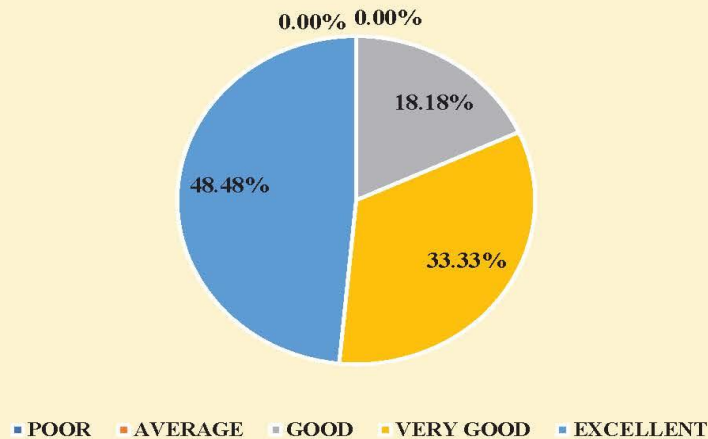
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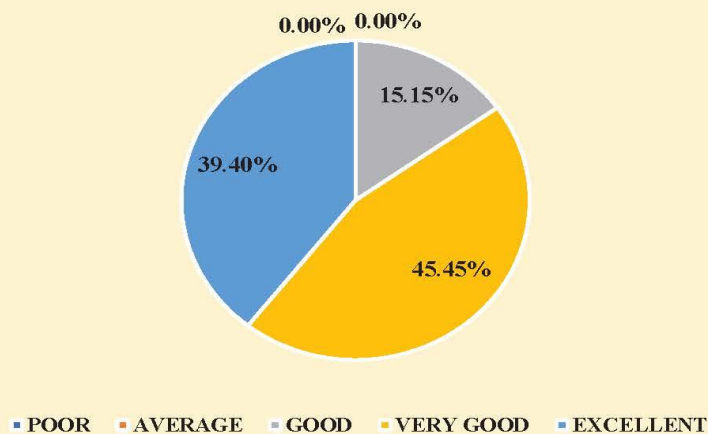
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A sufficient number of relevant reading materials and digital resources are available in the library



The Course has a good balance between theory and application



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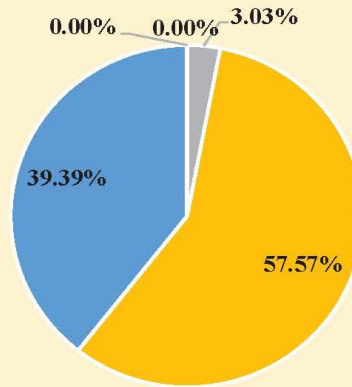
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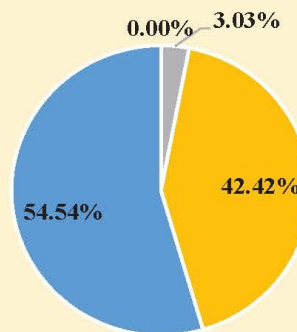
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I have taken sufficient steps to provide assistance to slow learners



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

I have contributed to the curriculum and/ or syllabus revision



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

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Action Taken Report on Teachers'

Feedback

2021-2022

The teachers' feedback on the curriculum suggests that they are satisfied with the current university scenario and have provided valuable suggestions for improvement. The majority agree that the curriculum and syllabus are need-based and that the course outcomes are well-defined. They also appreciate the revised syllabus for its good balance between theory and practical applications. While most teachers are satisfied with the available reading materials and digital sources, some expressed concerns and recommended accommodating additional learning materials both online and offline, as well as ensuring easier access to these digital resources for both teachers and students.

Teachers are pleased that the syllabus and courses have helped enhance their knowledge of their subjects. They also value the university's support for adopting new teaching methods and tools and for allowing them to suggest and incorporate new topics into the syllabus through proper channels. Although most teachers feel they have achieved the minimum outcomes required by the courses, they suggested incorporating more projects and internships into the curriculum to further enhance the outcomes of the theoretical courses. The feedback has been forwarded to the administration for further improvement.

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Parent's Feedback (2021-22)



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PARENT FEEDBACK SUMMARY SESSION (2021-2022):

S. No.	Questions	STRONG LY AGREE	AGREE	NEUTRA L	DISAGRE E	STRONGLY DISAGREE
Q1	Getting admission in the PRSU for my ward is a matter of pride for me.	66.66%	29.16%	4.16%	0.00%	0.00%
Q2	The admission process in the University is fair and accurate.	45.83%	54.16%	0.00%	0.00%	0.00%
Q3	The admission process in the University is fair and accurate.	58.33%	29.16%	12.50%	0.00%	0.00%
Q4	The discipline in the University is good.	66.66%	33.33%	0.00%	0.00%	0.00%
Q5	The atmosphere in the University is conducive for learning.	54.16%	41.66%	4.16%	0.00%	0.00%
Q6	There is a positive change in the behaviour of my ward after joining the University .	50.00%	33.33%	16.66%	0.00%	0.00%
Q7	I have great respect for Pt. Ravishankar Shukla University.	58.33%	41.66%	0.00%	0.00%	0.00%
Q8	The Pt. Ravishankar Shukla University is one of the best Universities of the state.	54.16%	45.83%	0.00%	0.00%	0.00%
Q9	The University information is accessible to all.	50.00%	41.66%	8.33%	0.00%	0.00%
Q10	The curriculum of the course is well designed and promotes learning experience of the students	62.50%	37.50%	0.00%	0.00%	0.00%
Q11	Employability is given focus in the curriculum design.	45.83%	54.16%	0.00%	0.00%	0.00%
Q12	The curriculum incorporates recent changes in the area.	50.00%	41.66%	8.33%	0.00%	0.00%
Q13	The University Employees are cooperative.	54.16%	45.83%	0.00%	0.00%	0.00%

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Q14	The changes introduced in the University in recent years are progressive.	45.83%	54.16%	0.00%	0.00%	0.00%
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Some of the parent's comments and responses (2021-22):

Parent 1. Reading material should be made available to the students.

Response: The teachers provide study materials regularly. However, we induce them to prepare their reading materials at this Master's level. The topics are covered during theory classes and in classroom seminars. Further, the rich university and departmental libraries are available for them, and we provide all the e-resources too.

Parent 2. Improvement needed in database entry department, frequently going wrong, it creating botheration for students and their parents.

Response: The staff council discussed the matter and intimated to the University administration for improvement.

Parent 3. Promote experimental work. It would be better if you take weekly exams, which means at the end of the chapter.

Response: All your suggestions are already in practice and are the major strength of this department.



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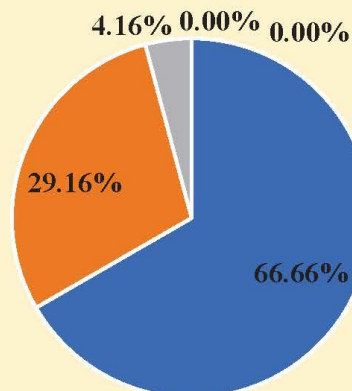
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Parent's Feedback

Session (2021-2022)

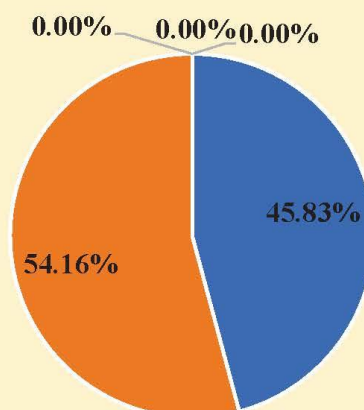
Getting admission in the PRSU for my ward is
a matter of pride for me

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The admission process in the University is fair
and accurate

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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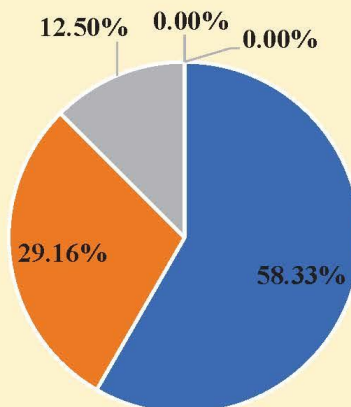
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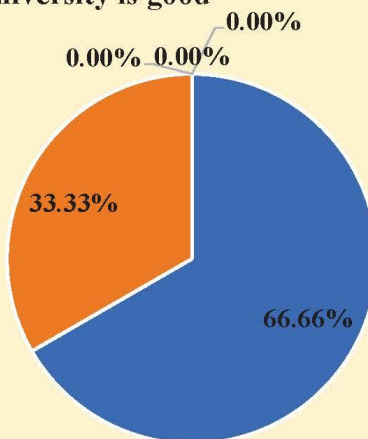
My ward is improving his knowledge-base through interaction with professors of the University

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The discipline in the University is good

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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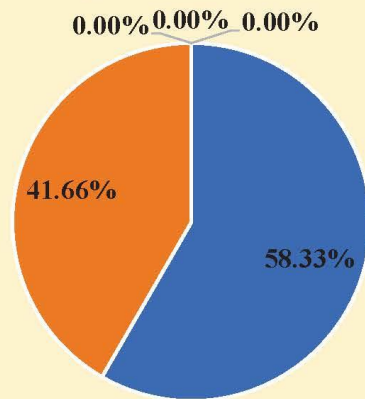
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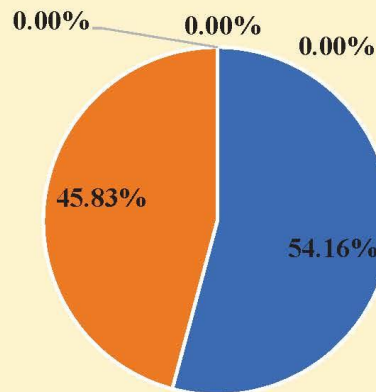
**I have great respect for Pt. Ravishankar
Shukla University**

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



**The Pt. Ravishankar Shukla University is one of
the best Universities of the state**

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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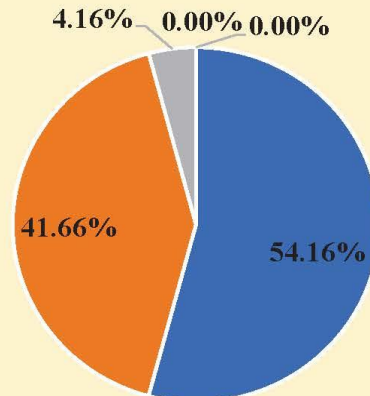
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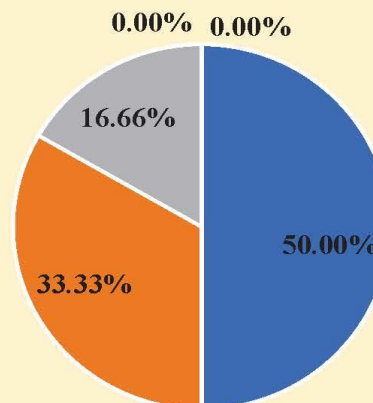
The atmosphere in the University is conducive for learning

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



There is a positive change in the behaviour of my ward after joining the University

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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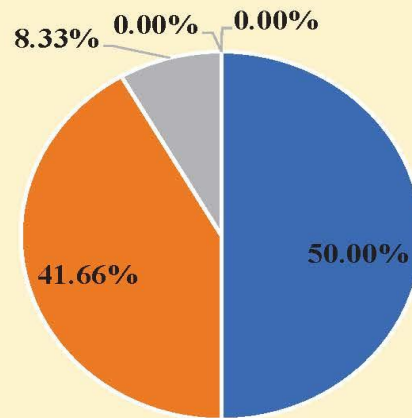
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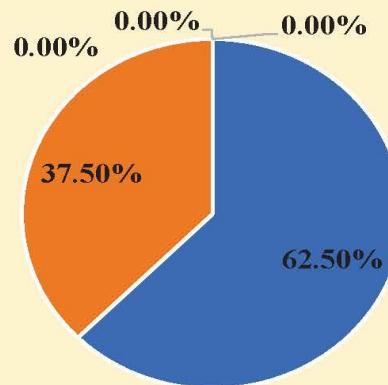
The University information is accessible to all

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The curriculum of the course is well designed and promotes learning experience of the students

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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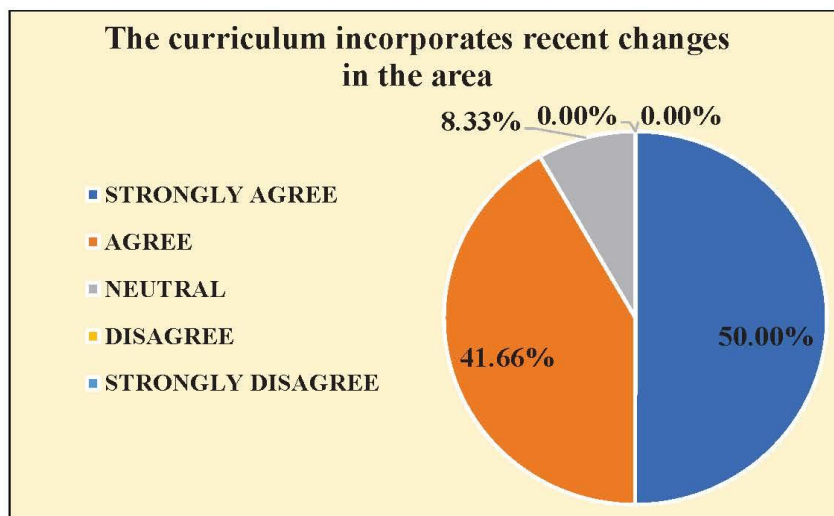
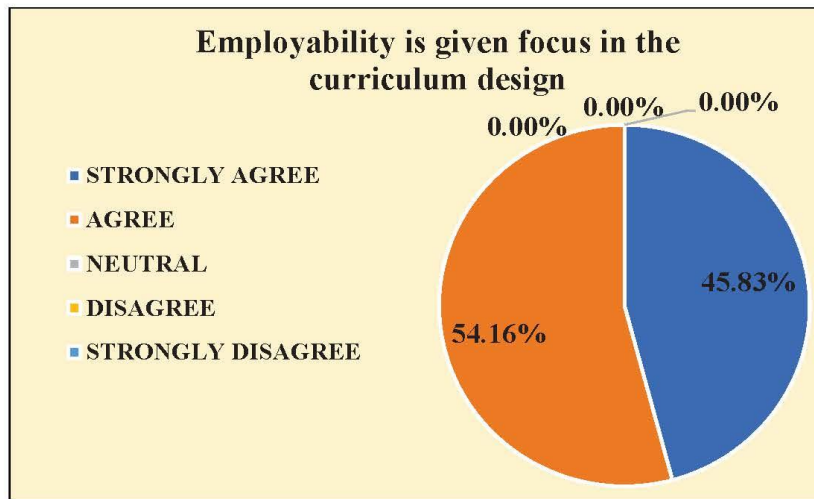


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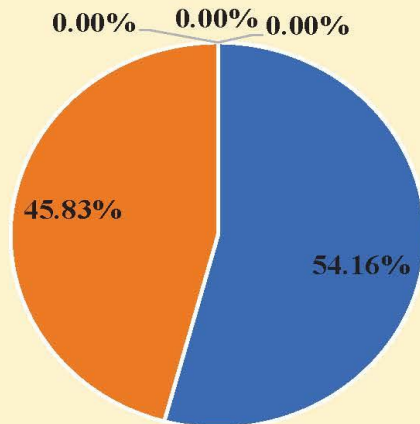
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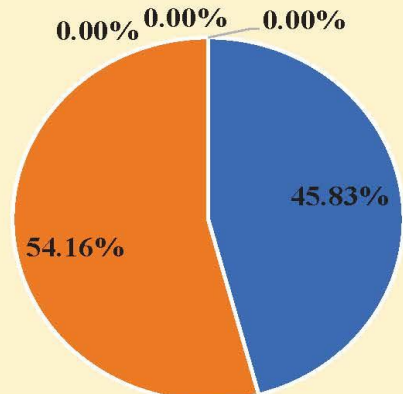
The University Employees are cooperative

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The changes introduced in the University in recent years are progressive

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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Action Taken Report on Parents

Feedback 2021-2022

The feedback from the parents of the students is satisfactory and praiseworthy added with some valuable suggestions. Most parents believe that getting admission to PRSU is a matter of pride for their child and found the admission process to be fair, indiscriminate, and easy, and some parents suggested that the admission procedures should be done through a digital platform. The parents believe that the university maintains proper discipline and provides a safe adaptable and happening environment for the students, which allows the students to enhance their abilities and to improve themselves. They admit that PRSU is one of the best universities in the state and appreciate the fact that university information is accessible to all without discrimination. The parents focused on the fact that the curriculum meets the requirement of employability, encourages soft-skill development, and promotes experience-based learning and that the university is continuously moving forward in this direction to provide students with skilful education to enhance their overall development. Parents are happy with the university and its progress through the years and appreciate the efforts of trying to implement the new education policy to its earliest, with the suggestion of the parents, the administration is taking action to strengthen the digital services for all the administrative procedures of the university.

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Alumni's Feedback (2021-22)



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ALUMNI FEEDBACK SUMMARY SESSION (2021-2022):

S. N O.	QUESTIONS	STRONG LY AGREE	AGRE E	NEUTR A L	DISAGR EE	STRONGL Y DISAGREE
Q1	I feel proud to be the student of Pandit Ravishankar Shukla University (PRSU).	79.48%	20.51%	0.00%	0.00%	0.00%
Q2	The learning I had in the University is useful in my career.	53.84%	43.58%	2.56%	0.00%	0.00%
Q3	The developments in the University in recent years are appreciative.	38.46%	46.15%	15.38%	0.00%	0.00%
Q4	The new courses introduced meet contemporary requirements.	41.02%	43.58%	12.82%	2.56%	0.00%
Q5	PRSU is involving alumni in its activities.	53.84%	35.89%	7.69%	2.56%	0.00%
Q6	The alumni have a role to play in academically strengthening the University further.	58.97%	30.76%	7.69%	2.56%	0.00%
Q7	The alumni have role to play in financially strengthening the University.	41.02%	41.02%	15.38%	2.56%	0.00%
Q8	Formation of department wise alumni association is a step in the right direction.	51.28%	38.46%	5.12%	5.12%	0.00%
Q9	The department/PRSU administration should take initiative to efficiently enroll and strengthen the alumni association.	51.28%	38.46%	10.25%	0.00%	0.00%

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Some of the alumni's comments and responses (2021-22)

Alumnus 1: ONLINE ALUMNI MEETING IS VERY HELPFUL TO JOIN EACH AND EVERYONE FROM ANYWHERE.

Response: During the pandemic, the session was conducted online mode. The Alumni Association surely will do this meeting in a hybrid mode, looking at the overwhelming responses from participants in the previous meetings.

Alumnus 2: Alumni meet must be conducted every six months for the betterment of university.

Response: As per the association guideline, it should be once a year, and the association regularly conduct it.

Alumnus 3: Can provide better employment opportunities to students.

Response: At the University level, placement notices are continuously shared with the students and the official Alumni social media groups



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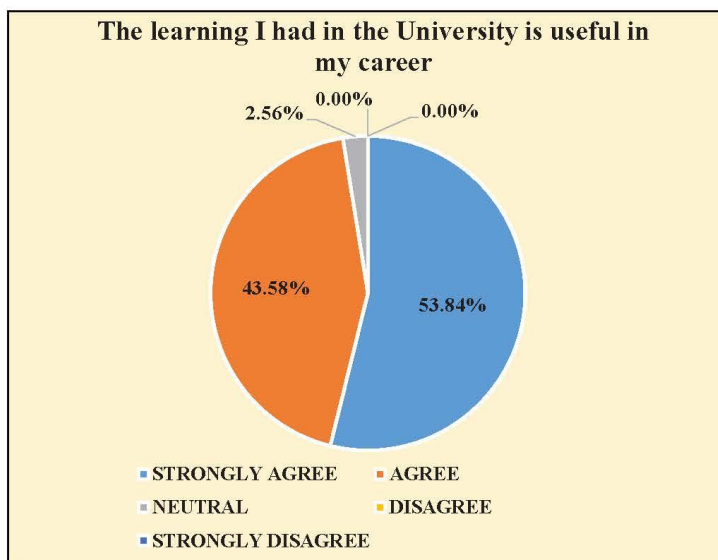
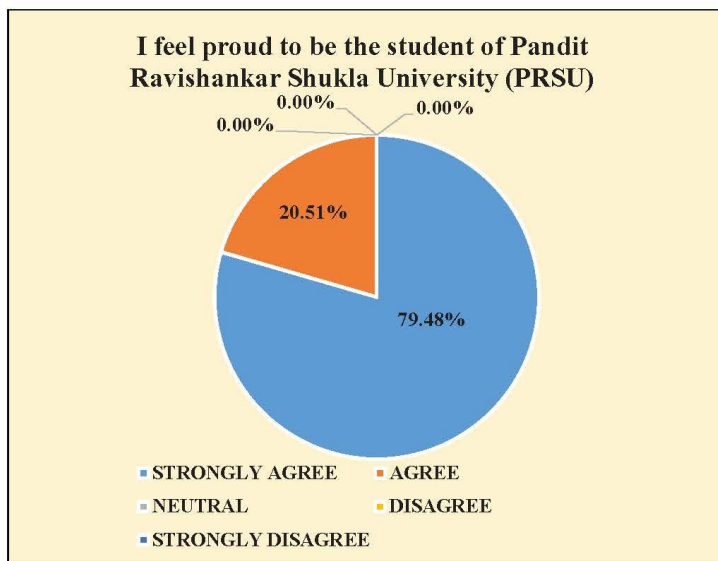
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Pt. Ravishankar Shukla University (PRSU), Raipur

Alumni Feedback

Session (2021-2022)



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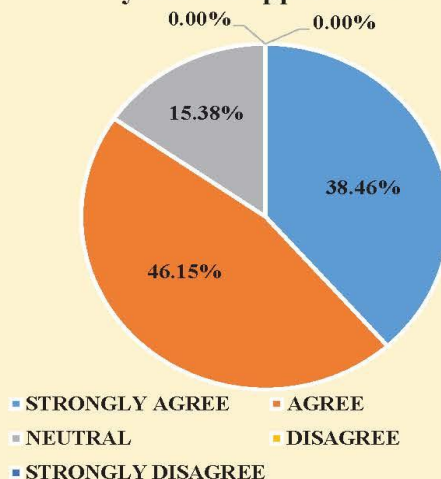
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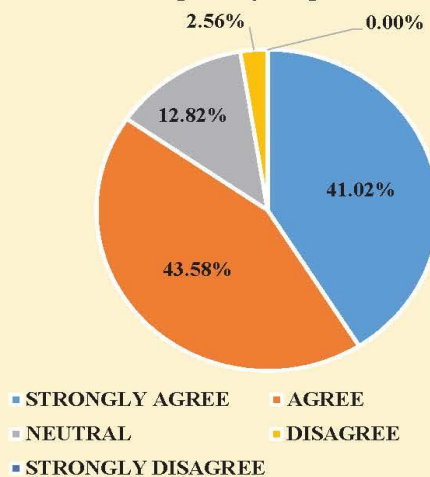
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The developments in the University in recent years are appreciative



The new courses introduced meet contemporary requirements



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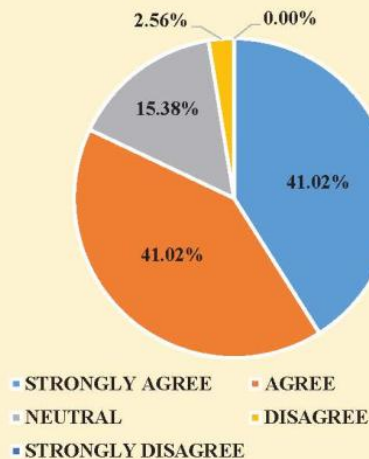
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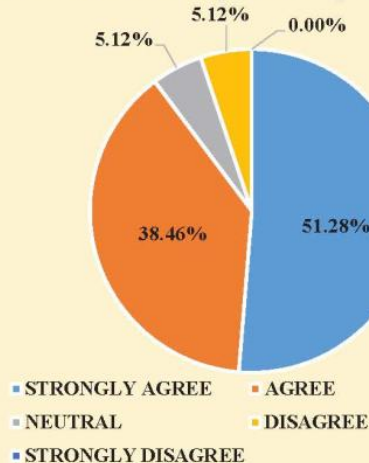
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The alumni have role to play in financially strengthening the University



Formation of Department wise alumni association is a step in the right direction



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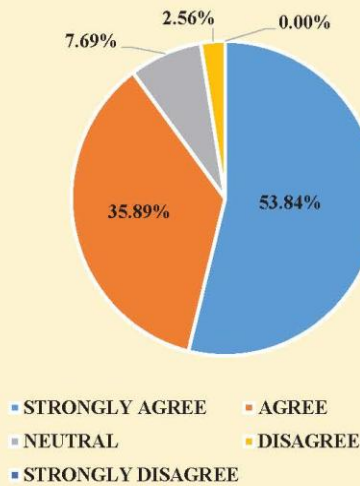
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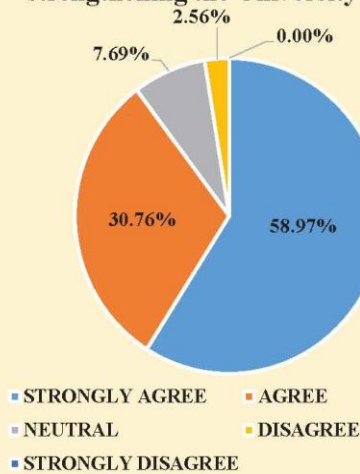
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PRSU is involving alumni in its activities



The alumni have a role to play in academically strengthening the University further



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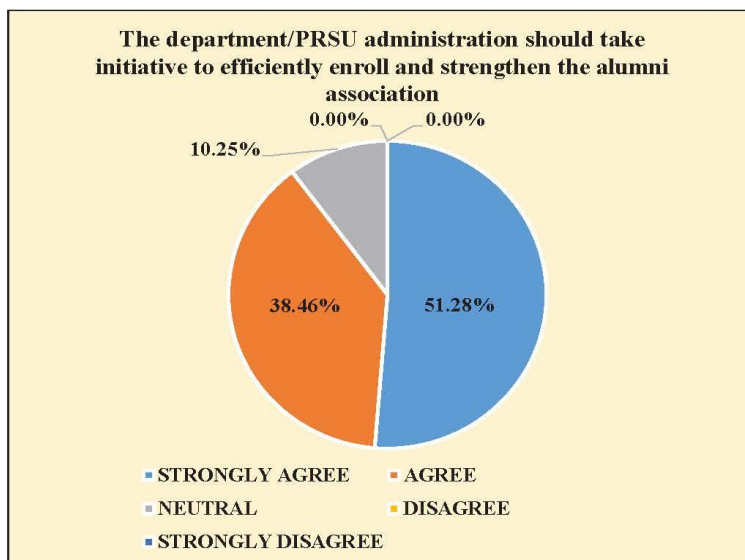


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Action Taken Report on Alumni Feedback

2021-2022

The feedback from the university's alumni was mostly positive regarding all aspects of the university, with some requests and valuable suggestions. Most alumni agree that their learning experience at this university has helped them become better people overall and has helped them in their career development. The alumni appreciated the current curriculum of the university, especially the efforts of incorporating new topics in the curriculum, which are necessary to meet the current and future demands, but also suggested that more research-oriented, soft-skill development and multidisciplinary and interdisciplinary learning promoting curriculum should be incorporated in the university. Alumni suggested that strengthening the alumni association is a must as alumni who are experts in various fields could guide the current students and help them in various ways through more frequent alumni and current-student interaction. All the alumni feel proud to be part of the PRSU family and are happy to be part of the alumni association, which always connects them with the university. The alumni are eager to contribute to the university in terms of their knowledge and experience. And while some shortcomings are still there, the alumni believe that the university is taking actions in that direction for future development as evident from the fact that the university is actively involved in promoting the activities of alumni associations.

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