



Internal Quality Assurance Cell

Pt. Ravishankar Shukla University

Raipur - 492 010, Chhattisgarh

Email: igacprsu@gmail.com; igac@prsu.ac.in

Feedback Analysis of Stakeholders and Action Taken Report-2022-23

Summary Statistics of Feedback Received (2022-23):

S.No	Feedback Category	Total Numbers of Stakeholder Recorded Feedback
1.	Student's Feedback	825
2.	Teacher's Feedback	56
3.	Parent's Feedback	54
4.	Alumni's Feedback	155

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Student's Feedback

(2022-23)



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STUDENTS FEEDBACK SUMMARY SESSION 2022-2023:

S. NO.	QUESTIONS	VERY GOOD	GOOD	SATISFACTORY	UNSATISFACTORY
Q1	Depth of the Course Content, including Project Work, if any	39.39%	48.48%	6.06%	6.06%
Q2	Extent of Coverage of the Course	36.36%	36.36%	24.24%	3.03%
Q3	Applicability/Relevance to Real-life Situations	27.27%	54.54%	15.15%	3.03%
Q4	Learning Value (in terms of Knowledge, Concepts, manual skills, analytical Abilities, and broadening perspective)	30.30%	54.54%	12.12%	3.03%
Q5	Clarity and relevance of Textual Reading Material	33.33%	45.45%	18.18%	3.03%
Q6	Relevance of Additional Source Material	36.36%	42.42%	18.18%	3.03%
Q7	Extent of effort required by the students (you) to cope with the course/ Program	39.39%	45.45%	12.12%	3.03%
Q8	Provision of sufficient time for Feedback	36.36%	51.51%	9.09%	3.03%
Q9	Overall Rating	42.42%	48.48%	6.06%	3.03%

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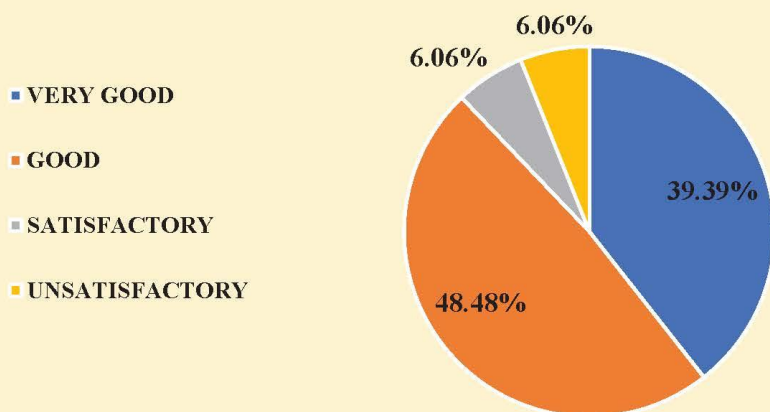
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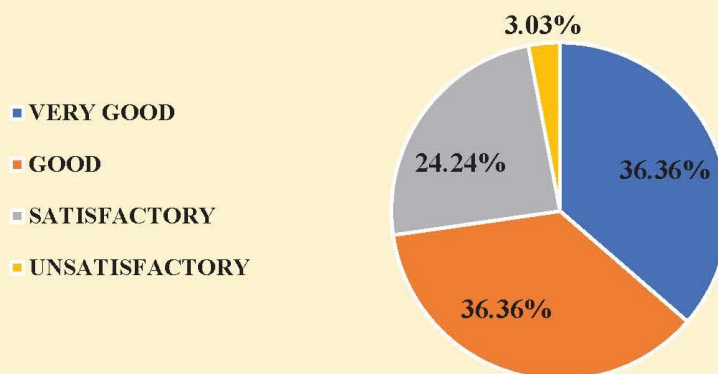
Student Feedback

Session (2022-2023)

Depth of the course content including project work, if any



Extent of coverage of course



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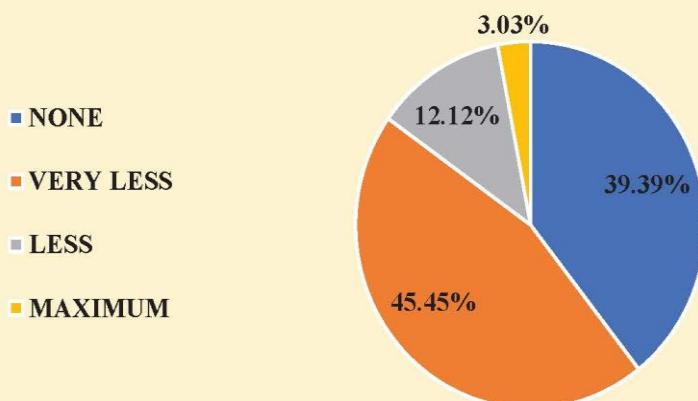
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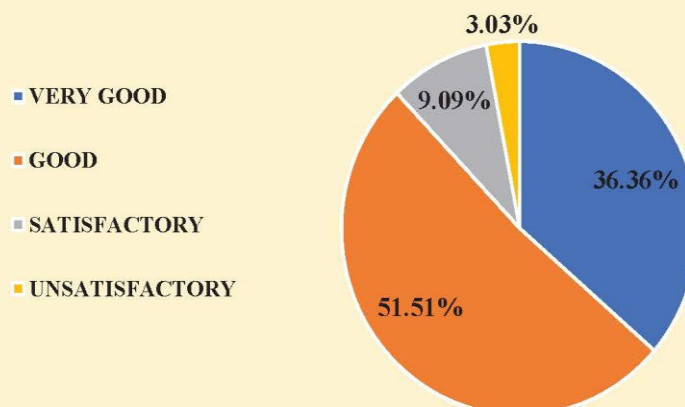
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Extent of effort required by students (you) to cope with the course/ program



Provision of sufficient time for feedback



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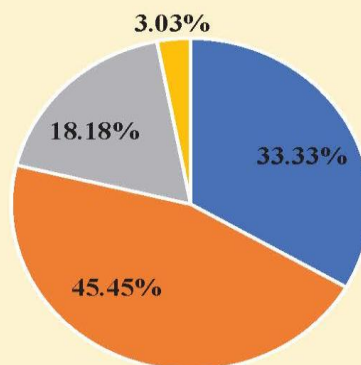
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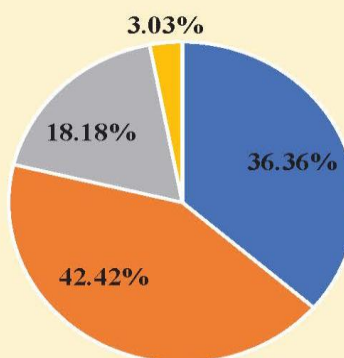
Clarity and relevance of textual reading material

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



Relevance of additional source material

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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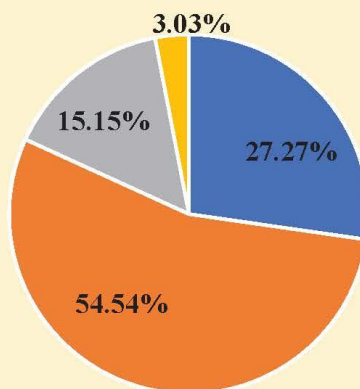
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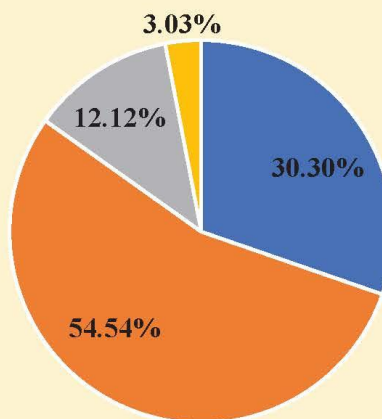
Applicability/ relevance to real life situations

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



Learning Value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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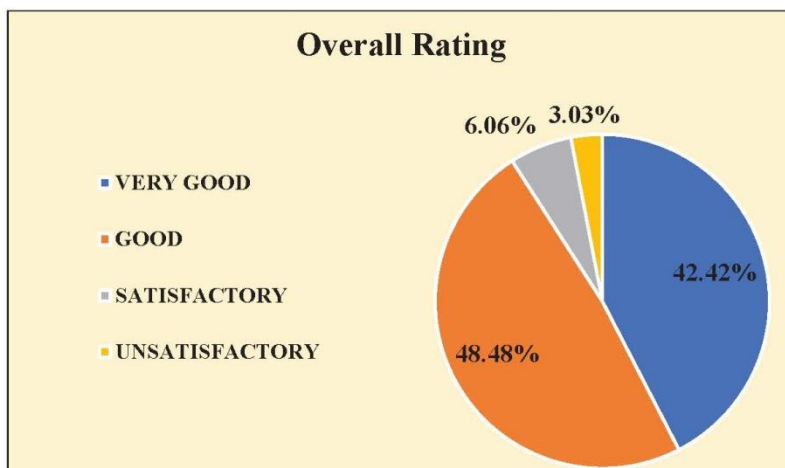


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Some of the student's comments and responses (2022-23):

Student 1. MCQ test should be organized in every unit and on the competitive level.

Response: Regular unit tests are organized, including MCQs; will further emphasize the MCQs.

Student 2. Syllabus should be more related to the competitive exam and some practice questions should be done rest all is very excellent.

Response: We design the syllabus in light of the national-level competitive exams and update it regularly.

Student 3. Provide some extra classes for competitive exams related to the field and also give career guidance to the students.

Response: The department and university also provide focused career guidance and conduct remedial classes. We will put more effort into this direction.

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Action Taken Report on Student Feedback

2022-2023

The students of the PRSU from all the departments collectively commented on the curriculum design and gave positive feedback on the depth and coverage of courses at the university, and also appreciated that new topics have been included in the syllabus. They also said that the courses and curriculum are mostly applicable in real-life situations and also focus on value and skill-based learning along with enhancing knowledge and also after the implementation of NEP 2020, more and more workshops and seminars are being organised for the students to enhance their skills. The majority of students agree that the reading materials provided to them have clarity and are easy to understand. The additional materials suggested to them are relevant to their courses and are useful in enhancing their overall understanding of the subject. Students also appreciated the presence of the library, which provided all the required materials and additional sources in both the reading materials and digital format, and also appreciated the easy access to these facilities but suggest to widen the range of materials available. They said that the effort put in by students to cope with the syllabus is less, and the syllabus is generally easy to understand. Students also appreciated the teaching faculty of the university and said that the teachers are very knowledgeable in their respective subjects and are sincere towards teaching. The students also said that the teachers are always available for the students guide them whenever required and always encourage them to push beyond their limits and the teachers are capable of developing interest among the students in their respective subjects. The students are satisfied with the university and its progress throughout the years, but they seek more and more exposure to gain real-life experiences at the university. The university has already initiated the implementation of the National Education Policy 2020 to meet the demands.

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Teacher's Feedback

(2022-23)



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TEACHERS FEEDBACK SUMMARY SESSION 2022-2023:

S. NO.	QUESTIONS	POOR	AVERAGE	GOOD	VERY GOOD	EXCELLENT
Q1	Curriculum and Syllabus are need-based	0.00%	0.00%	10.71%	32.14%	57.14%
Q2	The course outcomes are well-defined and clear	0.00%	3.57%	0.00%	42.85%	53.57%
Q3	A sufficient Number of relevant reading materials and digital resources are available in the library	0.00%	3.57%	10.71%	17.85%	67.85%
Q4	The Course has a good balance between theory and application	0.00%	5.00%	3.58%	46.42%	50.00%
Q5	The Course/ Syllabus increased my knowledge and perspective in the subject area	0.00%	3.57%	0.00%	39.28%	57.14%
Q6	I have the freedom to propose, modify, suggest, and incorporate new topics in the syllabus through the proper forum	0.00%	3.57%	0.00%	35.71%	60.71%
Q7	I have the freedom to adopt new techniques/ education tools/ Strategies in teaching	0.00%	7.14%	10.71%	25.00%	57.14%
Q8	The minimum required course outcome level is achievable in my class	0.00%	7.14%	3.57%	39.28%	50.00%
Q9	I have taken sufficient steps to provide assistance to slow learners	0.00%	3.57%	10.71%	35.71%	50.00%
Q10	I have contributed to the curriculum and/ or syllabus revision	0.00%	3.22%	3.57%	39.28%	57.15%

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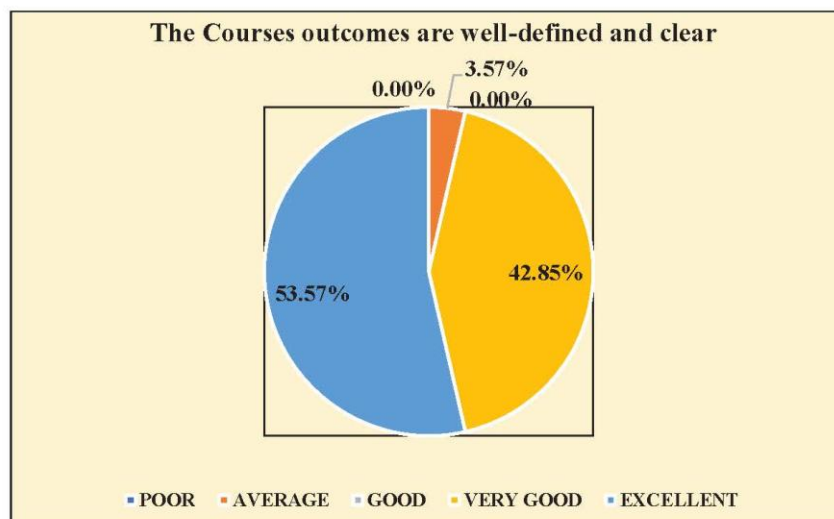
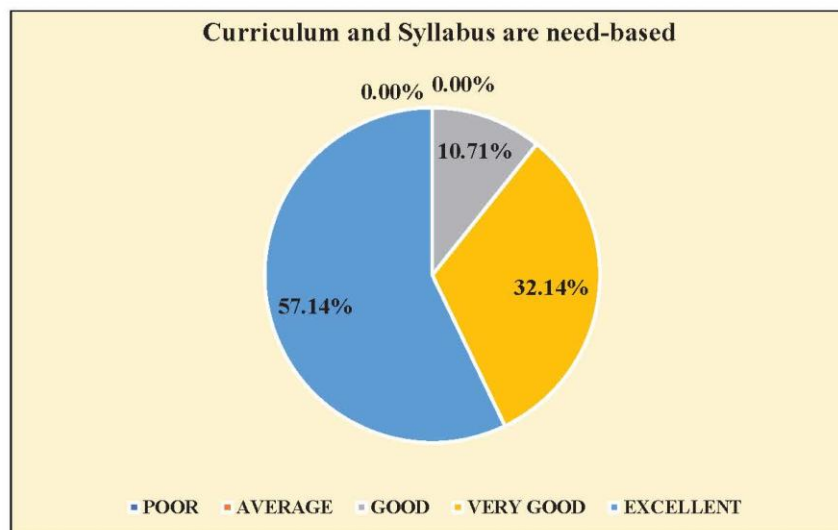
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Teacher's Feedback on Curriculum

(2022-2023)



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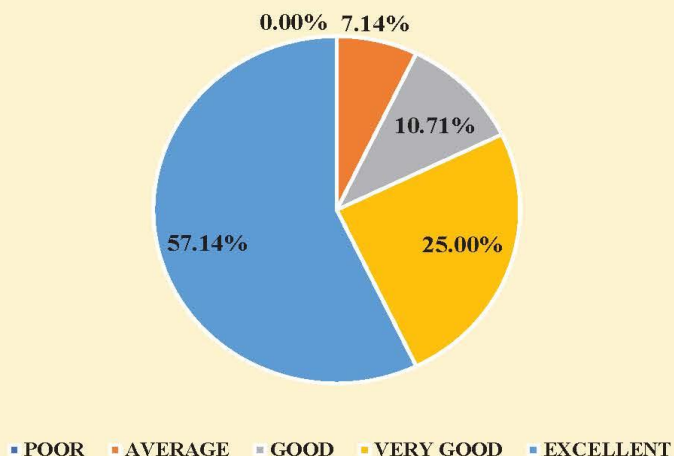
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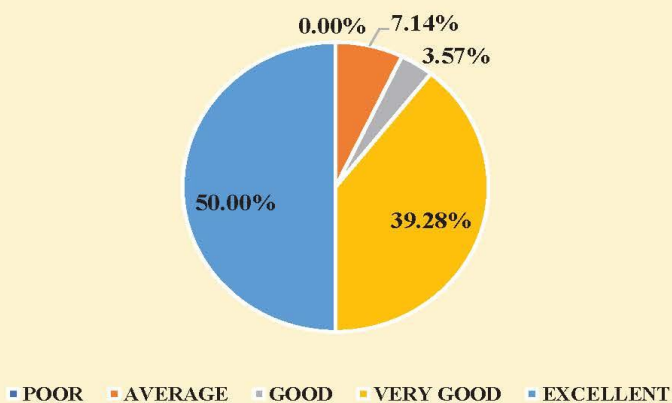
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I have the freedom to adopt new techniques/ education tools/ strategies in teaching



The minimum required course outcome level is achievable for my class



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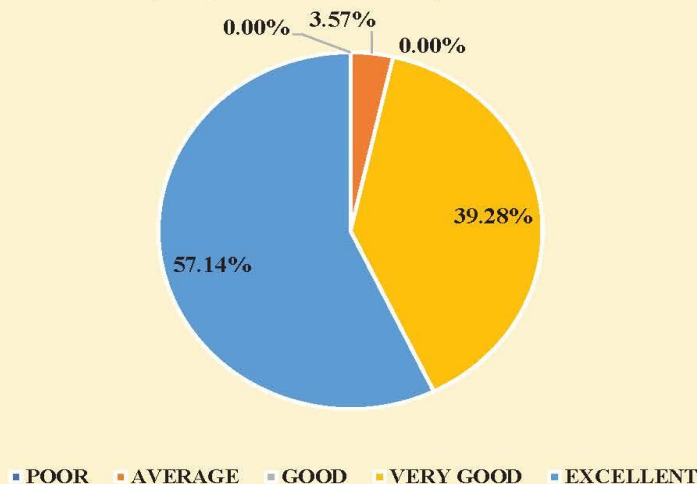
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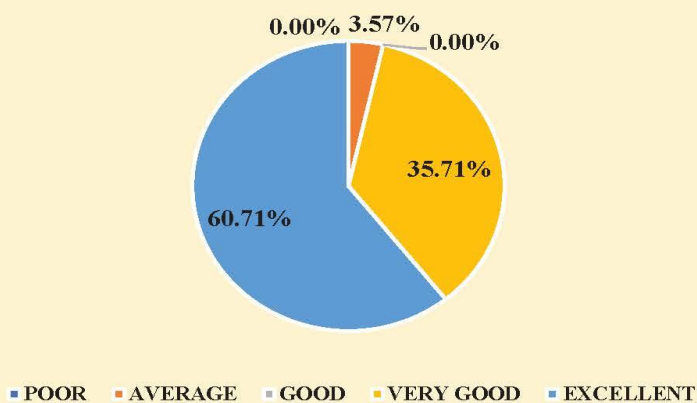
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The Course/Syllabus increased my knowledge and perspective in the subject area



I have the freedom to propose, modify, suggest, and incorporate new topics in the syllabus through the proper forum



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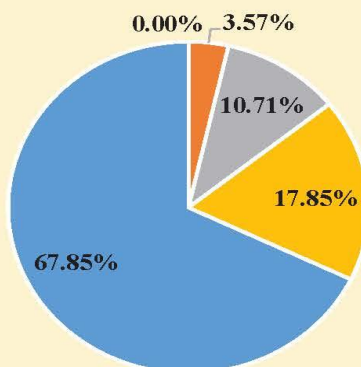
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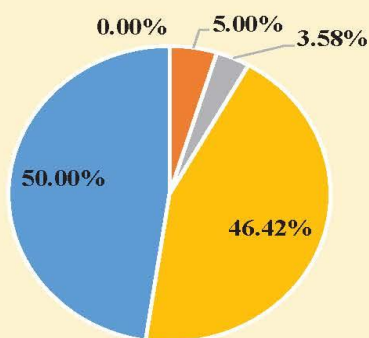
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A sufficient number of relevant reading materials and digital resources are available in the library



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

The Course has a good balance between theory and application



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

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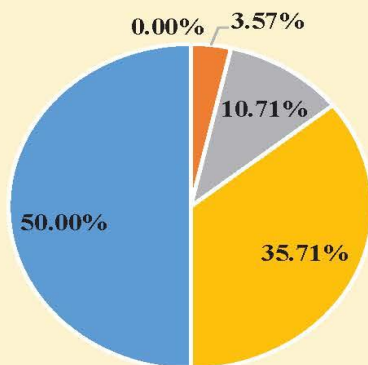
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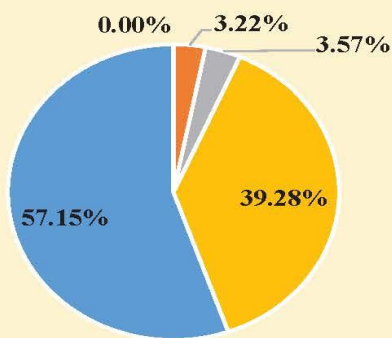
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I have taken sufficient steps to provide assistance to slow learners



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

I have contributed to the curriculum and/ or syllabus revision



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

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Action Taken Report on Teachers' Feedback

2022-2023

The teachers' feedback on the curriculum indicates that they are satisfied with the current university scenario and have provided valuable suggestions for improvement. The majority agree that the curriculum and syllabus are need-based and that the course outcomes are well-defined. Although they recommend regular revisions to meet current global standards and norms. Most teachers appreciate the revised syllabus for its good balance between theory and practical applications; however, some feel that certain courses require more practical experience alongside theoretical knowledge.

While most teachers are satisfied with the available reading materials and digital sources, some remain discontent and have suggested accommodating additional learning materials both online and offline, as well as ensuring easier access for both teachers and students. They also noted that the syllabus has enhanced their subject knowledge and value the freedom to adopt new teaching methods and tools. Furthermore, they appreciate being able to contribute to curriculum design and enhancement by suggesting new topics through proper channels.

The majority of teachers feel that they have achieved the minimum outcomes required by their courses and appreciate the inclusion of projects and internships in each syllabus, though they recommend further enhancements in these areas. Their recommendations have been forwarded to the administration for further improvement.

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Parent's Feedback (2022-23)



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PARENT FEEDBACK SUMMARY SESSION (2022-2023):

S. NO.	QUESTIONS	STRONG LY AGREE	AGREE	NEUTRA L	DISAG RE E	STRONGLY DISAGREE
Q1	Getting admission in the PRSU for my ward is a matter of pride for me.	59.25%	33.33%	3.70%	0.00%	0.00%
Q2	The admission process in the University is fair and accurate.	44.44%	55.55%	0.00%	0.00%	0.00%
Q3	The admission process in the University is fair and accurate.	59.25%	40.74%	0.00%	0.00%	0.00%
Q4	The discipline in the University is good.	44.44%	44.44%	11.11%	0.00%	0.00%
Q5	The atmosphere in the University is conducive for learning.	59.25%	29.62%	11.11%	0.00%	0.00%
Q6	There is a positive change in the behaviour of my ward after joining the University .	48.14%	29.62%	22.22%	0.00%	0.00%
Q7	I have great respect for Pt. Ravishankar Shukla University.	66.66%	29.62%	3.70%	0.00%	0.00%
Q8	The Pt. Ravishankar Shukla University is one of the best Universities of the state.	44.44%	51.85%	3.70%	0.00%	0.00%
Q9	The University information is accessible to all.	48.14%	29.62%	18.51%	3.70%	0.00%
Q10	The curriculum of the course is well designed and promotes learning experience of the students	48.14%	51.85%	0.00%	0.00%	0.00%
Q11	Employability is given focus in the curriculum design.	40.74%	29.62%	29.62%	0.00%	0.00%
Q12	The curriculum incorporates recent changes in the area.	44.44%	44.44%	3.70%	7.40%	0.00%
Q13	The University Employees are cooperative.	51.85%	40.74%	7.40%	0.00%	0.00%

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Q14	The changes introduced in the University in recent years are progressive.	48.14%	40.74%	11.11%	0.00%	0.00%
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Some of the parent's comments and responses (2022-23):

Parent 1: While studying the University should conduct internship with best institute like (Biocon, Bharat Biotech, Serum Institute of India, AstraZeneca, Panacea Biotech, etc.)

Response: Definitely. Students from the school regularly conduct their M.Sc. dissertations at various national renowned institutes.

Parent 2: Teachers should give knowledge related subject and exam and whatever they want know.

Response: Teachers all well-versed in their subjects, cover the entire syllabus, provide hands-on training, through practical exercises, regularly administer class tests to evaluate students based on university exam pattern, conduct weekly seminars.

Parent 3: The sport event which was held recently should be organized midsession so that every student should be focused on exam towards the end of the semester.

Response: Indeed.

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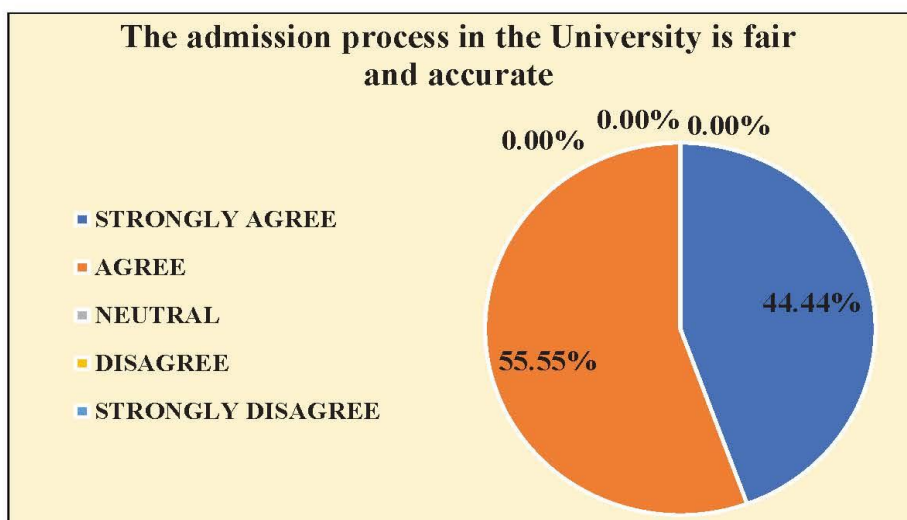
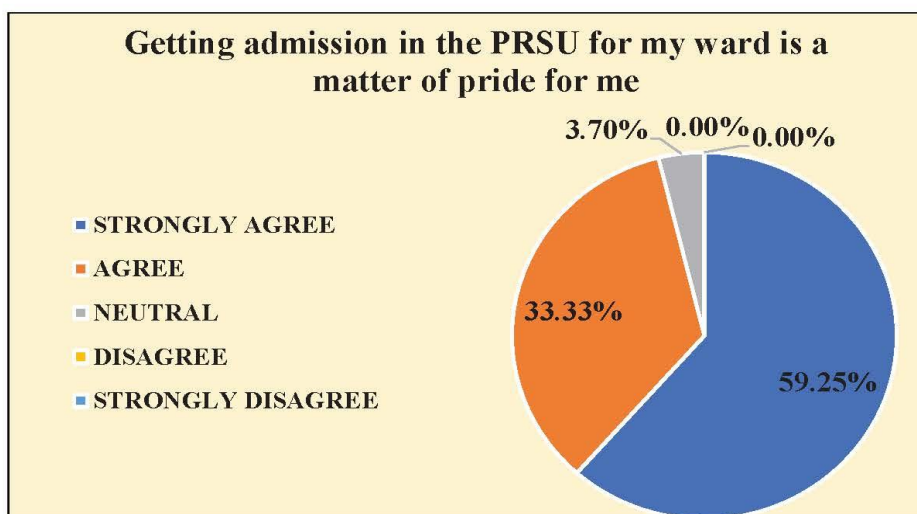
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Parent's Feedback

Session (2022-2023)



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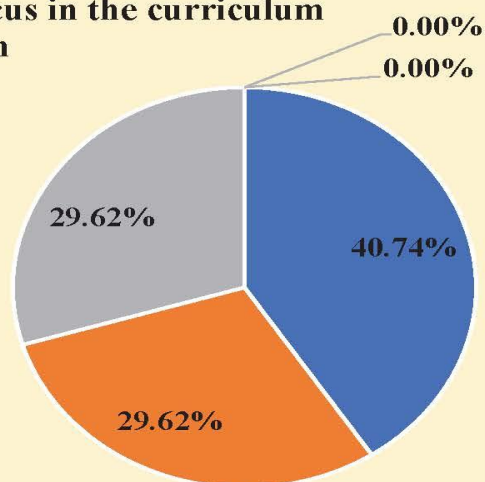
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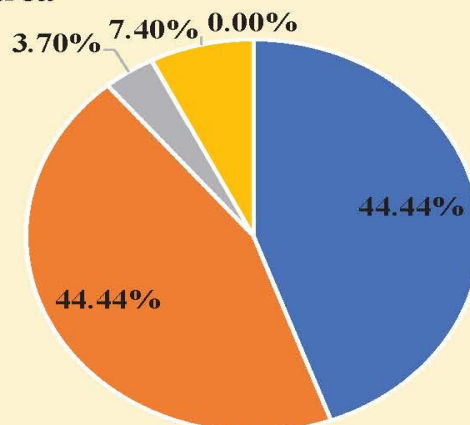
Employability is given focus in the curriculum design

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The curriculum incorporates recent changes in the area

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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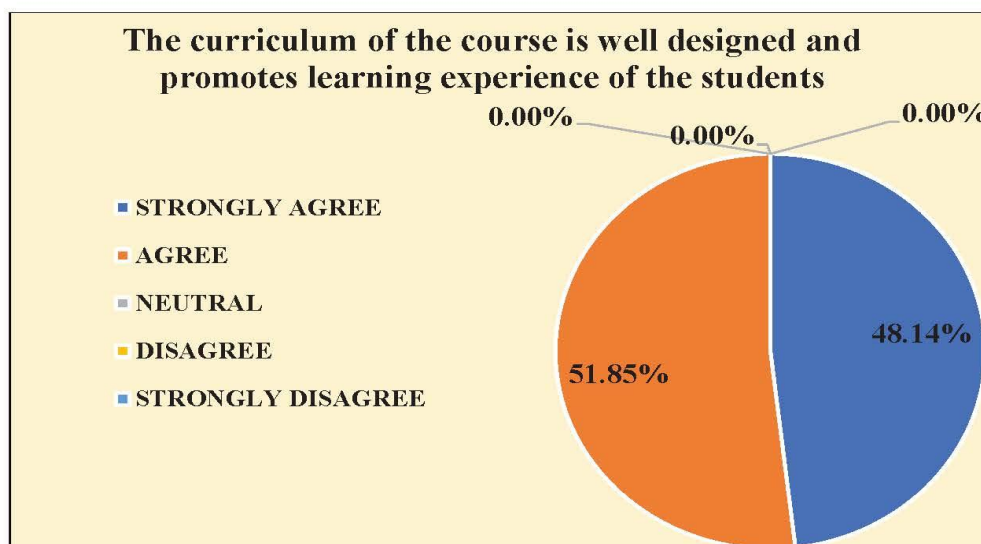
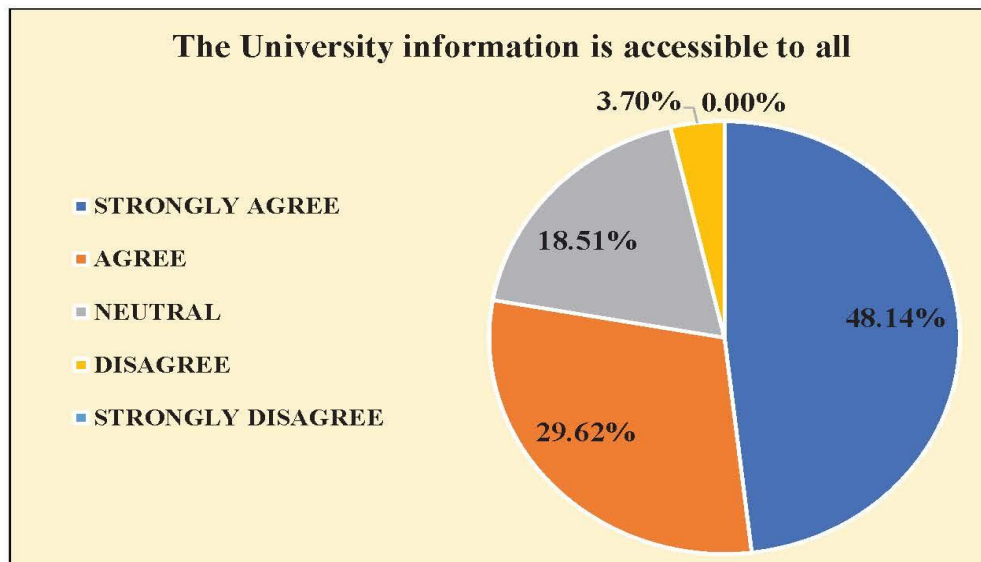


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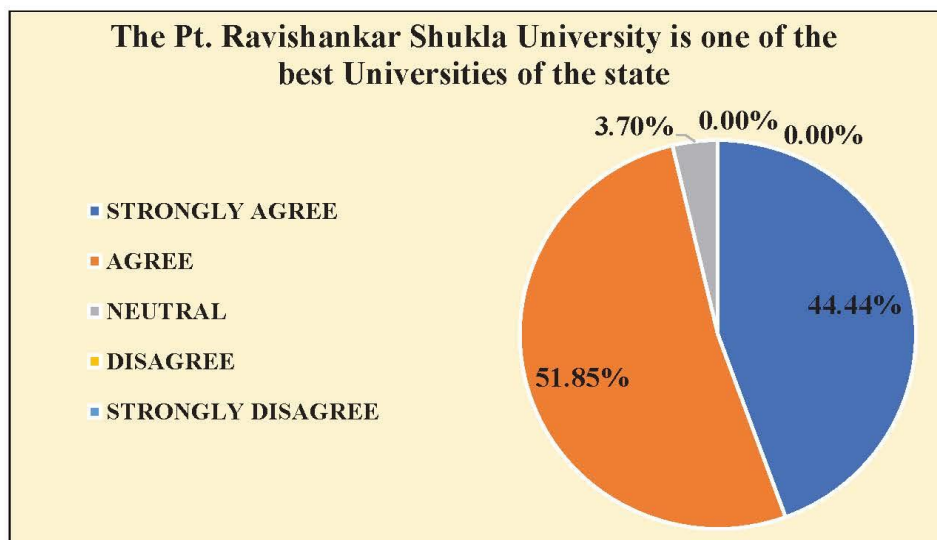
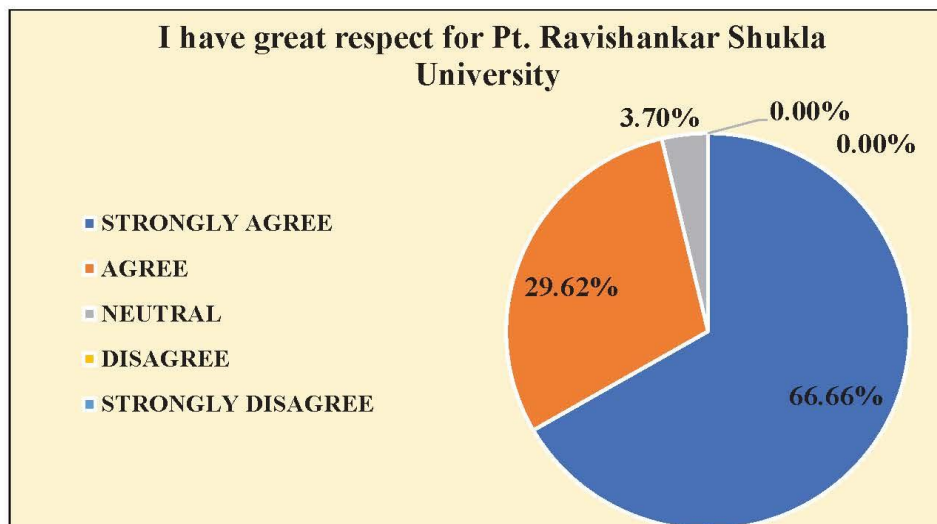



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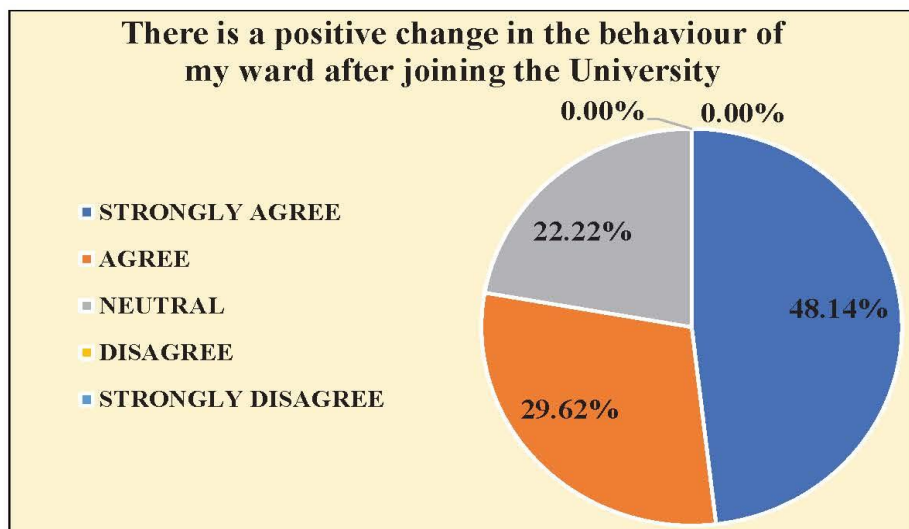
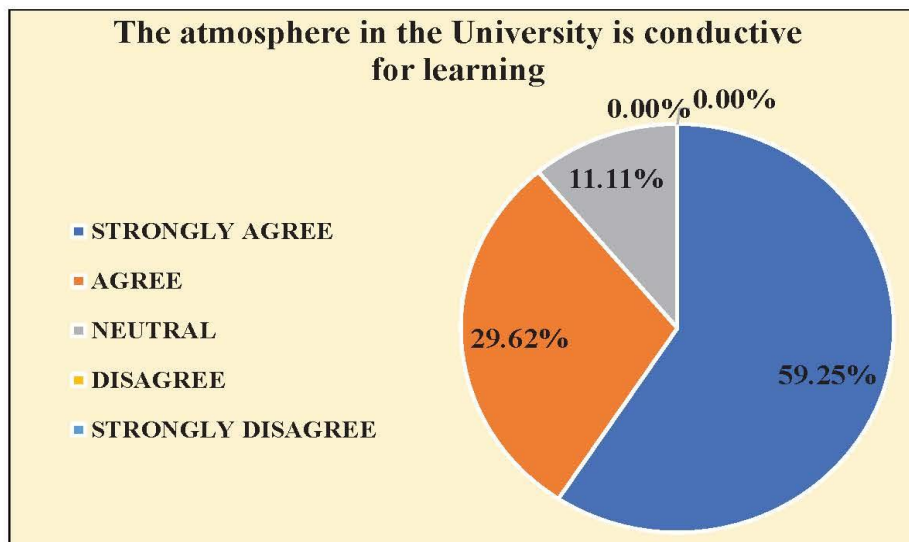


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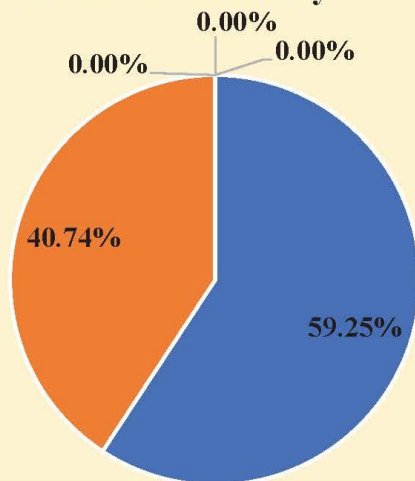
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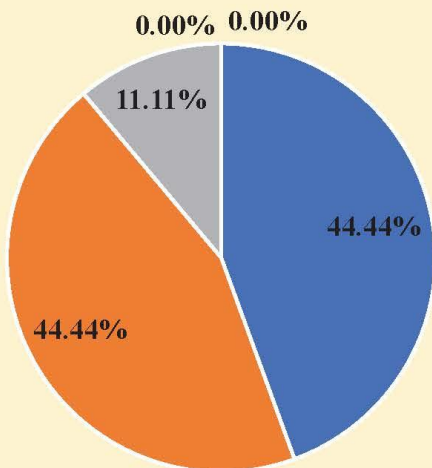
My ward is improving his knowledge-base through interaction with professors of the University

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The discipline in the University is good

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE





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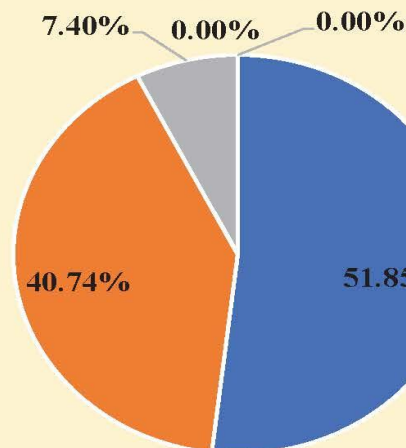
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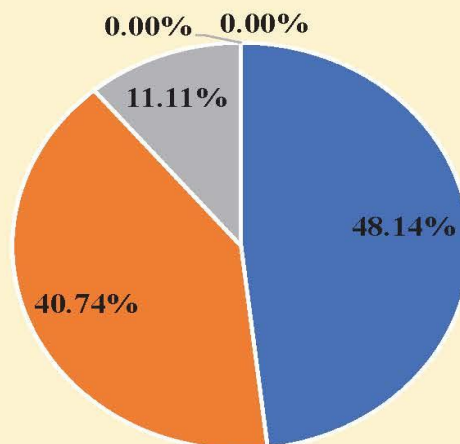
The University Employees are cooperative

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The changes introduced in the University in recent years are progressive

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



Director, IQAC
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Internal Quality Assurance Cell

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Action Taken Report in Parents Feedback

2022-2023

The feedback from the parents of the students is satisfactory and praiseworthy. Most parents believe that getting admission to PRSU is a matter of pride for their child and find the admission process to be fair, indiscriminate and easy. On the suggestion of some parents that the admission procedures should be done through the digital platform, the university is taking action to do the same. The parents believe that the university maintains proper discipline and provides a safe and adaptable and happening environment for the students, which allows the students to focus on their studies without any worries and to also develop more skills along with academics to improve themselves. They admit that PRSU is one of the best universities in the state and appreciate the fact that university information is accessible to all without discrimination. The parents focused on the fact that the curriculum meets the requirement of employability, encourages soft-skill development, and promotes experience-based learning and that the university is continuously moving forward in this direction to provide students with skilful education to enhance their overall development and to increase their chances of employment and also to promote entrepreneurship. Parents are altogether happy with the university and its progress through the years and appreciated the efforts of trying to implement the new education policy into the curriculum actively. Parents are satisfied with the fact that their child is studying at PRSU. To the suggestions of the parents, the university has already initiated an action plan and is continuously working in that direction to fulfil the demands.

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Alumni's Feedback (2022-23)



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ALUMNI FEEDBACK SUMMARY SESSION (2022-2023):

S. N O.	QUESTIONS	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGRE E
Q1	I feel proud to be the student of Pandit Ravishankar Shukla University (PRSU).	83.87%	9.67%	6.45%	0.00%	0.00%
Q2	The learning I had in the University is useful in my career.	61.29%	38.70%	0.00%	0.00%	0.00%
Q3	The developments in the University in recent years are appreciative.	38.70%	45.16%	16.12%	0.00%	5.88%
Q4	The new courses introduced meet contemporary requirements.	25.80%	58.06%	16.12%	0.00%	0.00%
Q5	PRSU is involving alumni in its activities.	41.93%	32.25%	25.80%	0.00%	0.00%
Q6	The alumni have a role to play in academically strengthening the University further.	48.38%	38.70%	9.67%	3.22%	0.00%
Q7	The alumni have role to play in financially strengthening the University.	32.25%	48.38%	12.90%	6.45%	0.00%
Q8	Formation of department wise alumni association is a step in the right direction.	48.38%	38.70%	9.67%	3.22%	0.00%
Q9	The department/PRSU administration should take initiative to efficiently enroll and strengthen the alumni association.	58.06%	35.48%	6.45%	0.00%	0.00%

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Some of the alumni's comments and responses (2022-23):

Alumnus 1: Keep organizing Alumni meet every year.

Response: As per the association guidelines, it should be once in a year, and association regularly conducts it.

Alumnus 2: Please provide placements for the students.

Response: The University Placement Cell circulates notices continuously that are shared with the students and the official Alumni social media groups.

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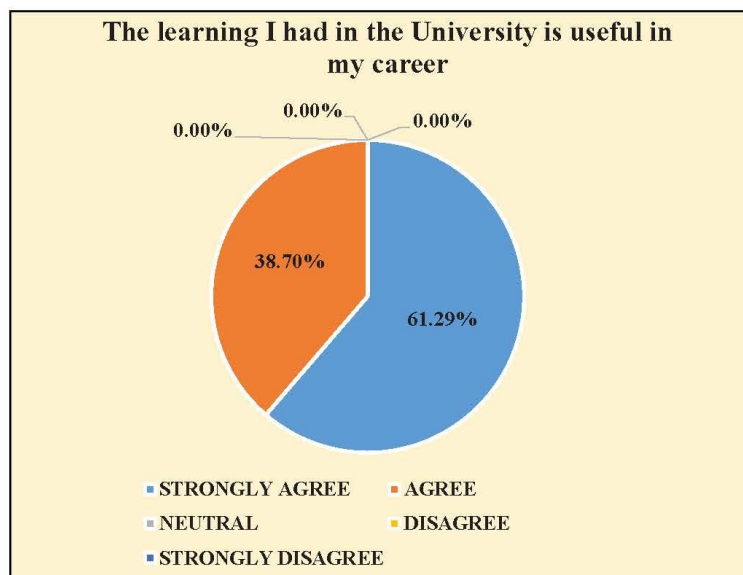
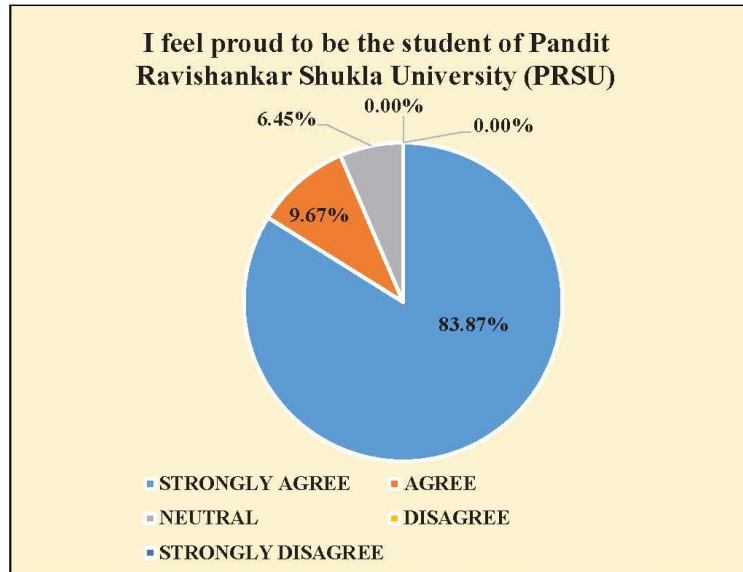
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Pt. Ravishankar Shukla University (PRSU), Raipur

Alumni Feedback

Session (2022-2023)



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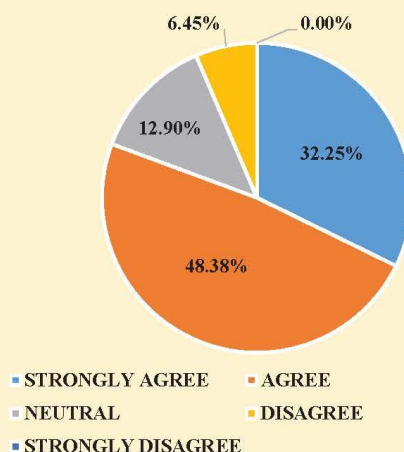
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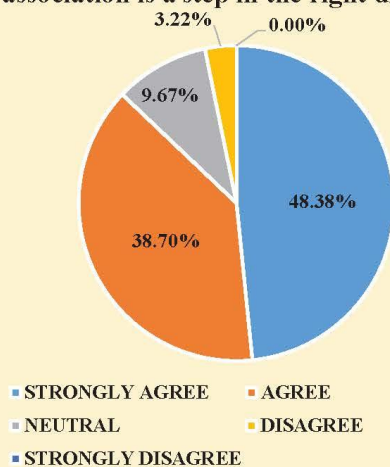
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The alumni have role to play in financially strengthening the University



Formation of Department wise alumni association is a step in the right direction



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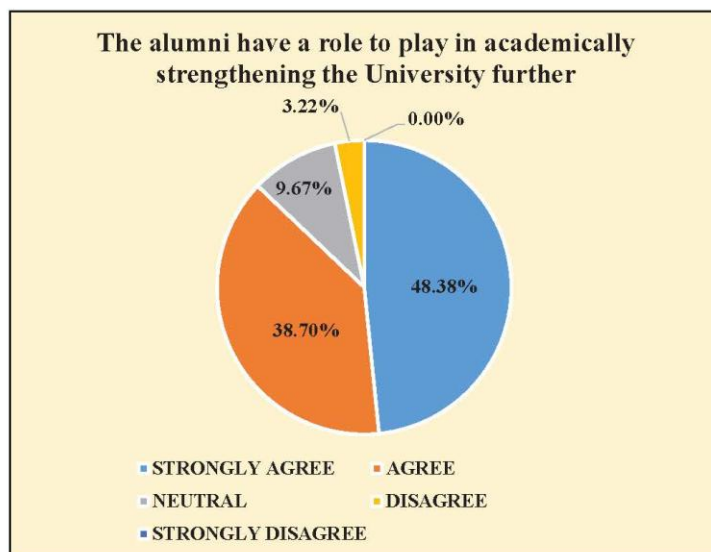
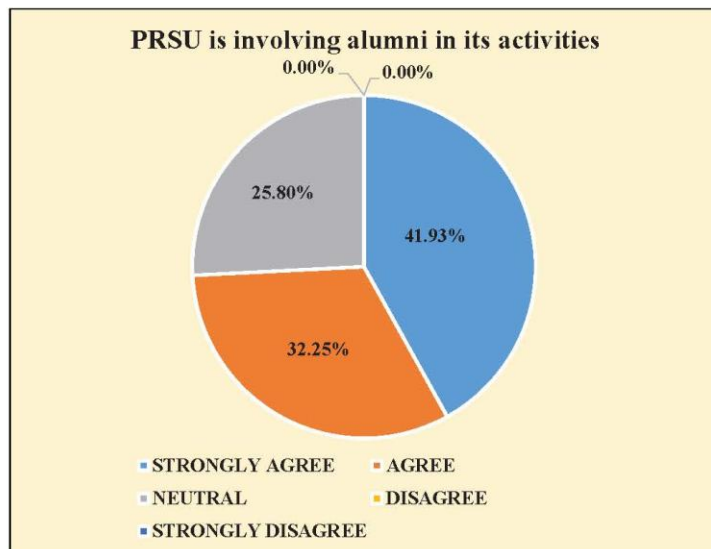


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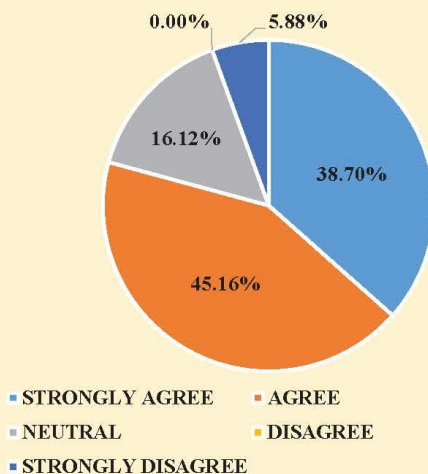
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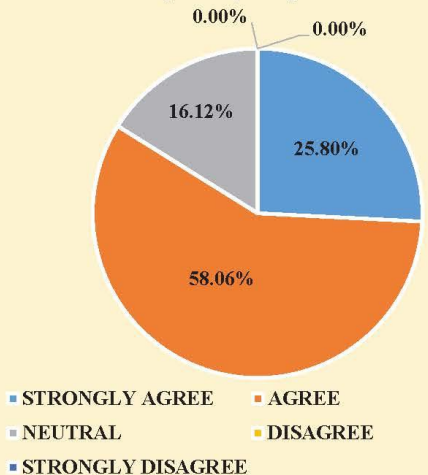
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The developments in the University in recent years are appreciative



The new courses introduced meet contemporary requirements



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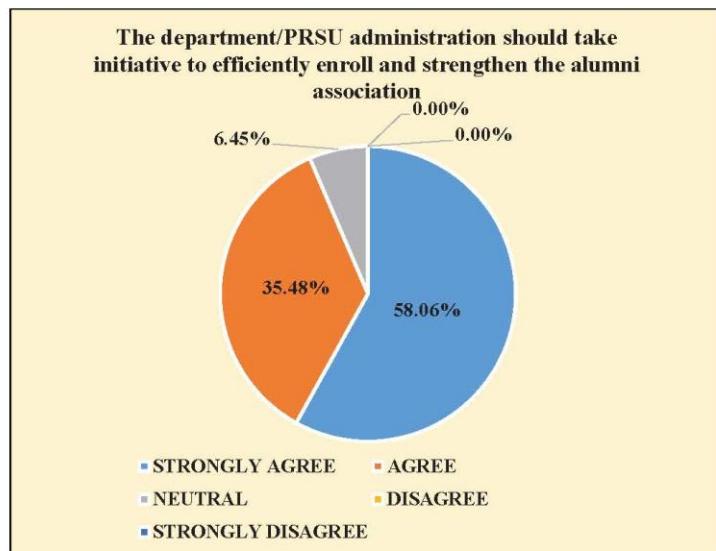


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Action Taken Report on Alumni Feedback

2022-2023

The feedback from the university's alumni was mostly positive regarding all aspects of the university, with some valuable suggestions. Most alumni agree that their learning experience at this university has helped them become better people overall and has helped them in their career development, and they want to give back to the university what they have received. The alumni appreciated the current progress and new accommodations in the curriculum of the university, especially the efforts of incorporating new topics in the curriculum, which are necessary to meet the current and future demands. Alumni also suggest enhancing research-oriented, soft-skill development, and multidisciplinary and interdisciplinary learning promoting curriculum in the university. Alumni suggested that strengthening the alumni association is a must as alumni who are experts in various fields could guide the current students in various ways. All the alumni feel proud to be part of the PRSU family. They are happy to be part of the alumni association, which always connects them with the university and allows them to interact with current students and guide them. The overall feedback from the alumni indicates that the university is progressing in the right direction, and the alumni are eager to contribute to the university in terms of their knowledge and experience. While some shortcomings are still there, actions are being taken for future development. The university has already initiated to accommodate a more resourceful and skillful curriculum for the students.

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