



# Internal Quality Assurance Cell

**Pt. Ravishankar Shukla University**

**Raipur - 492 010, Chhattisgarh**

Email: [igacprsu@gmail.com](mailto:igacprsu@gmail.com); [igac@prsu.ac.in](mailto:igac@prsu.ac.in)

## Feedback Analysis of Stakeholders and Action Taken Report-2023-24

### Summary Statistics of Feedback Received (2023-24):

S.No	Feedback Category	Total Numbers of Stakeholder Recorded Feedback
1.	Student's Feedback	1085
2.	Teacher's Feedback	66
3.	Parent's Feedback	46
4.	Alumni's Feedback	210

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# **Student's Feedback**

## **(2023-24)**



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## STUDENTS FEEDBACK SUMMARY SESSION 2023-2024:

S.NO.	QUESTIONS	VERY GOOD	GOOD	SATISFACTORY	UNSATISFACTORY
Q1	Depth of the Course Content, including Project Work, if any	45.16%	41.93%	12.90%	0.00%
Q2	Extent of Coverage of the Course	29.03%	51.61%	19.35%	0.00%
Q3	Applicability/Relevance to Real-life Situations	35.48%	48.38%	16.12%	0.00%
Q4	Learning Value (in terms of Knowledge, Concepts, manual skills, analytical Abilities, and broadening perspective)	45.16%	38.70%	16.12%	0.00%
Q5	Clarity and relevance of Textual Reading Material	32.25%	54.83%	12.90%	0.00%
Q6	Relevance of Additional Source Material	35.48%	54.83%	9.68%	0.00%
Q7	Extent of effort required by the students (you) to cope with the course/ Program	35.48%	45.16%	6.45%	12.90%
Q8	Provision of sufficient time for Feedback	48.38%	45.16%	6.45%	0.00%
Q9	Overall Rating	35.48%	48.38%	9.68%	6.45%

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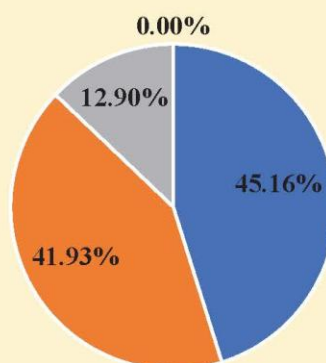
**Pt. Ravishankar Shukla University, Raipur**

**Student Feedback**

**Session (2023-2024)**

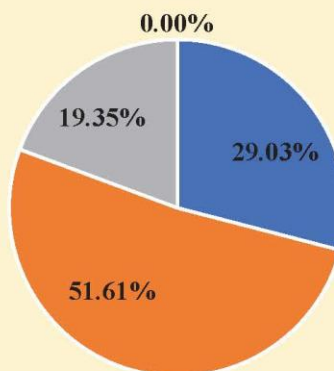
## Depth of the course content including project work, if any

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



## Extent of coverage of course

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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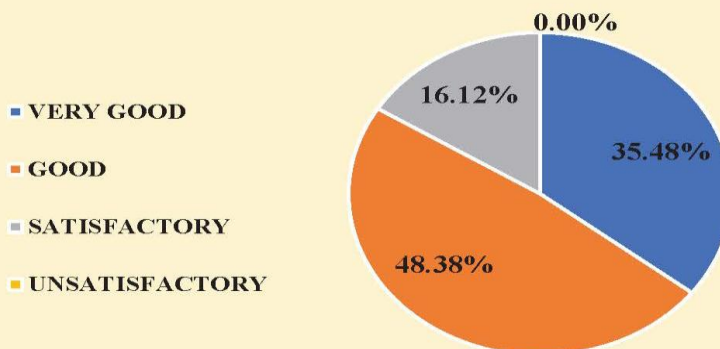
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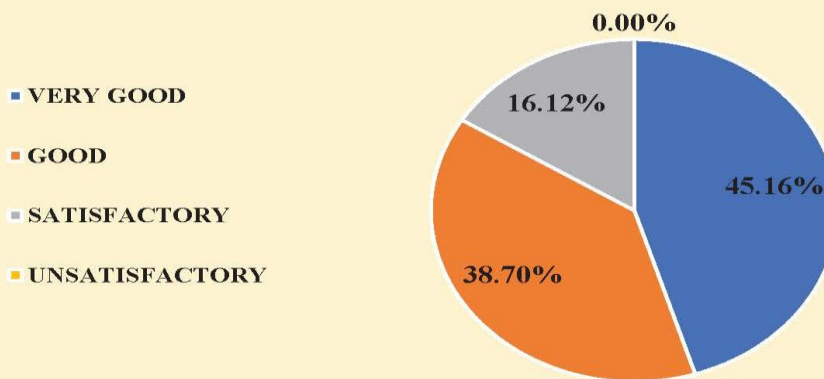
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## Applicability/ relevance to real life situations



## Learning Value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)



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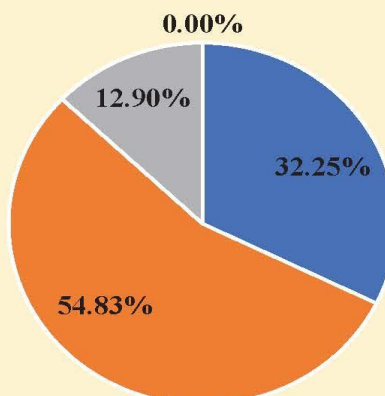
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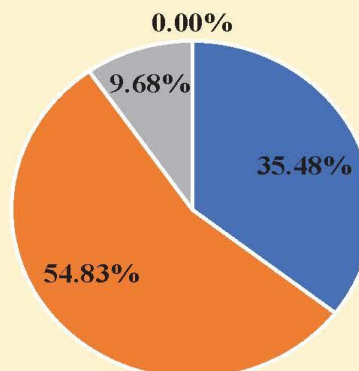
## Clarity and relevance of textual reading material

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



## Relevance of additional source material

- VERY GOOD
- GOOD
- SATISFACTORY
- UNSATISFACTORY



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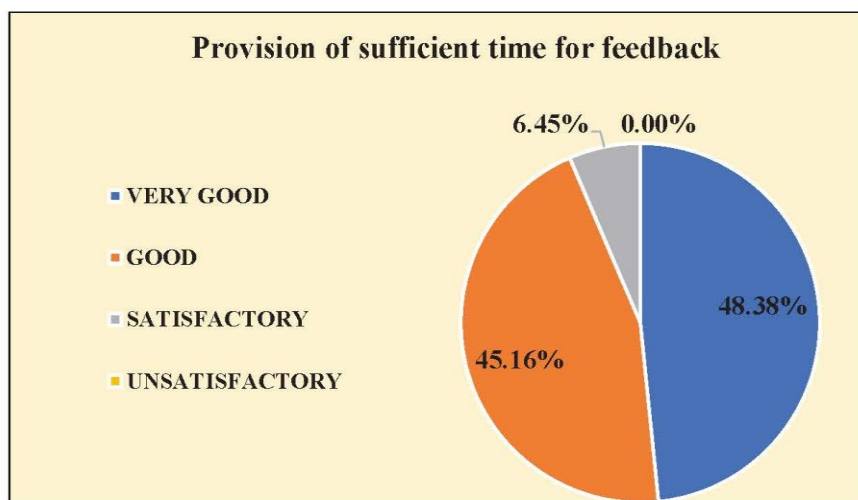
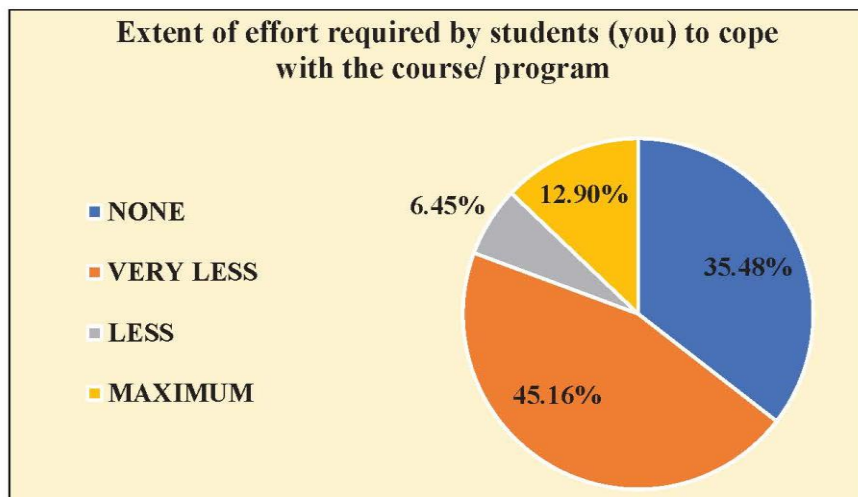


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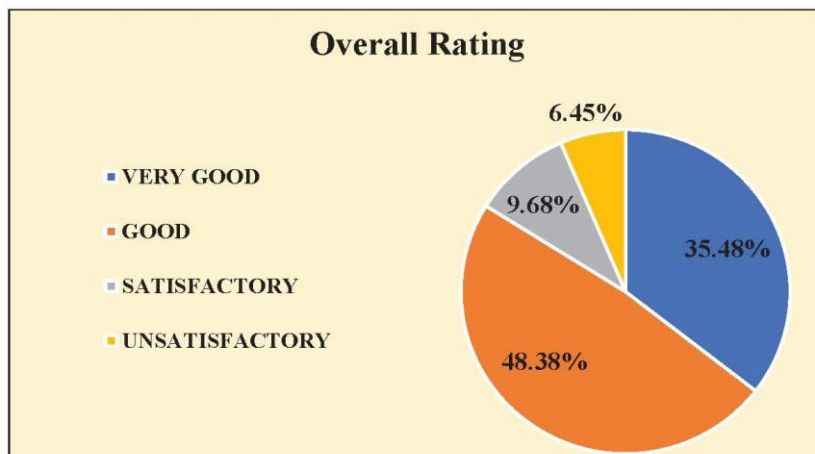


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## Some of the student's comments and responses (2023-24):

**Student 1:** As new pattern for exam has been designed so please conduct pre semester exam so that students can get an idea about the main exams.

Response: Class tests in each paper are regularly conducted as per the new patterns. Moreover, the upcoming Board of Studies meeting will address the suggested concerns.

**Student 2:** Lectures shouldn't be very lengthy. The course of approach to explain a topic should be ore easier.

Response: The syllabus has been formulated and aligned with the prescribed UGC and DBT, including national-level competitive exams. The faculty of this school are well versed in their subjects and mentoring the students. We are trying to improve continuously to make things simple and interesting by explaining the subject with examples, slide-show presentations, practical demonstrations and hands-on training.

**Student 3:** Animated videos make study easy for students.

Response: Teachers are well versed in their subjects, mentoring properly and organizing various activities for skill enhancement. The faculty members also encouraged students to explore some platforms such as AMRITA VIS HWA VIDYAPEETHAM (<https://www.vlab.co.in/participating-institute-amrita-vishwa-vidyapeetham>) and [https://s wayam.gov.in/portal](https://s.wayam.gov.in/portal) etc.)

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## **Action Taken Report on Student's Feedback**

**2023-2024**

The students of the PRSU from all the departments collectively commented on the curriculum design and gave positive feedback on the depth and coverage of courses at the university. They also said that the courses and curriculum are primarily applicable in real-life situations and also focus on value and skill-based learning. Students also appreciated the presence of the library, which provided all the required materials and additional sources in both digital and reading material format, and they are happy about the fact that throughout the years, these facilities have been enhanced, which benefits the students. They said that the effort put in by students to cope with the syllabus is less and is easily adaptable. The students said that the teachers are always available when required by the students in and out of the class and always encourage students to enhance their knowledge and guide the students for their careers. Students look up to the teachers for their skills in curriculum designing, and designing of tests, examinations, assignments and projects and said that they are helpful in the proper evaluation of the students which summarizes that the faculty and university are doing very well on their ground which can be further enhanced as suggested by the students. Some students suggested promoting more interaction with the industries and placement companies and also promoting business and entrepreneurship along with multidisciplinary curriculum development. The university has taken account of these suggestions provided by the students and is taking actions like creating and adapting interdisciplinary research, conducting frequent workshops and seminars about entrepreneurship, and interacting with company experts to adhere to the needs of the students.

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# **Teacher's Feedback**

## **(2023-24)**



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## TEACHERS FEEDBACK SUMMARY SESSION 2023-2024:

S.NO.	QUESTIONS	POOR	AVERAGE	GOOD	VERY GOOD	EXCELLENT
Q1	Curriculum and Syllabus are need-based	0.00%	3.03%	0.00%	54.54%	42.42%
Q2	The course outcomes are well-defined and clear	0.00%	3.03%	3.03%	57.57%	36.36%
Q3	A sufficient Number of relevant reading materials and digital resources are available in the library	0.00%	9.09%	21.21%	42.42%	27.27%
Q4	The Course has a good balance between theory and application	0.00%	3.03%	12.12%	48.48%	36.36%
Q5	The Course/ Syllabus increased my knowledge and perspective in the subject area	0.00%	3.03%	0.00%	54.54%	42.42%
Q6	I have the freedom to propose, modify, suggest, and incorporate new topics in the syllabus through the proper forum	0.00%	0.00%	2.94%	32.35%	55.88%
Q7	I have the freedom to adopt new techniques/ education tools/ Strategies in teaching	5.88%	0.00%	2.94%	32.35%	58.82%
Q8	The minimum required course outcome level is achievable in my class	3.03%	0.00%	3.03%	42.42%	51.51%
Q9	I have taken sufficient steps to provide assistance to slow learners	0.00%	2.94%	5.88%	44.11%	47.05%
Q10	I have contributed to the curriculum and/ or syllabus revision	0.00%	0.00%	3.03%	42.42%	54.54%

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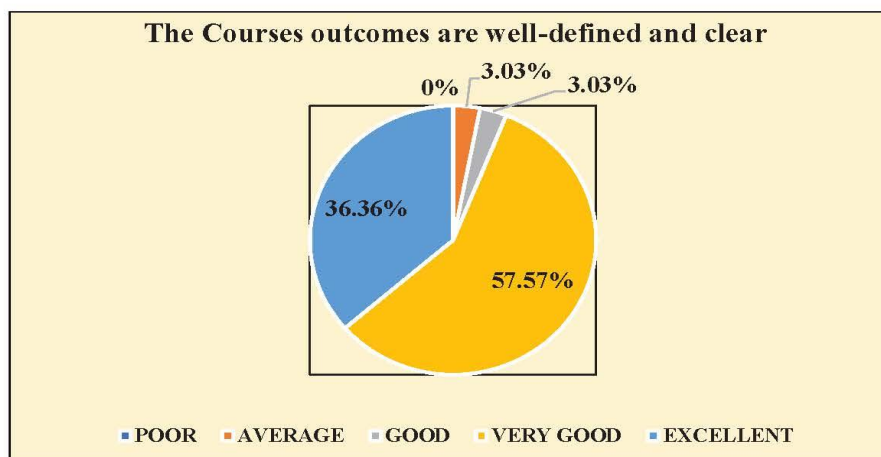
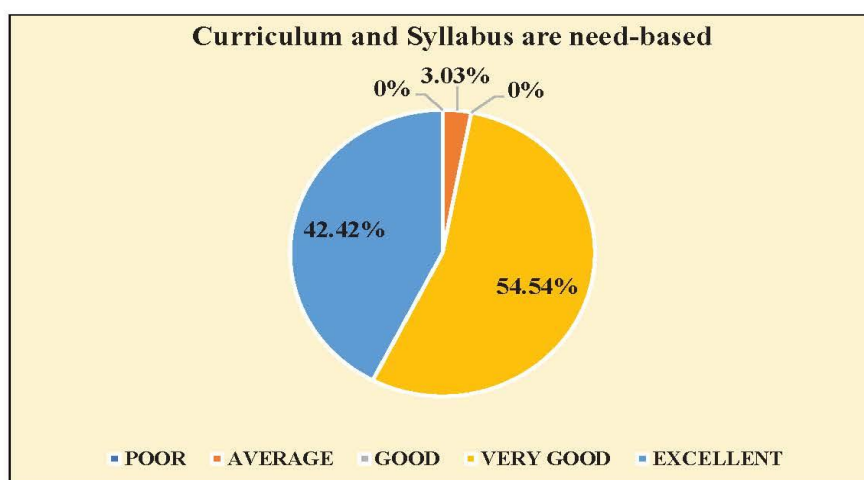
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## Teacher's Feedback on Curriculum Design: 2023-24



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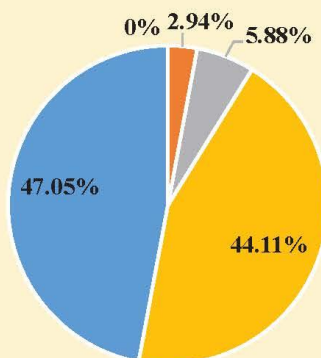
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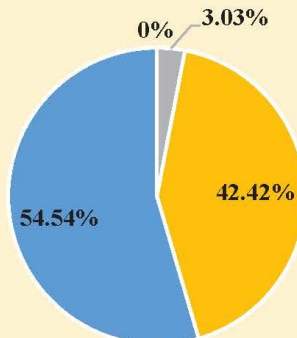
Email: [iqacprsu@gmail.com](mailto:iqacprsu@gmail.com); [iqac@prsu.ac.in](mailto:iqac@prsu.ac.in)

**I have taken sufficient steps to provide assistance to slow learners**



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

**I have contributed to the curriculum and/ or syllabus revision**



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

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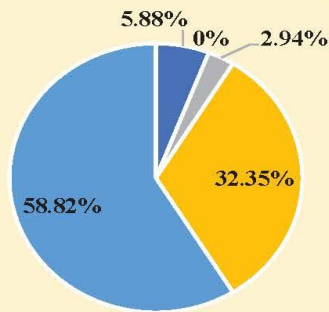
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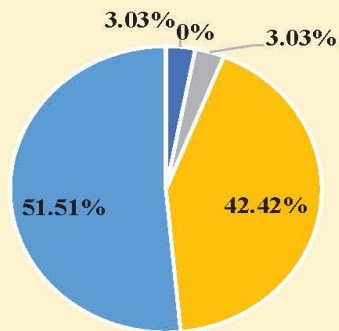
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**I have the freedom to adopt new techniques/ education tools/ strategies in teaching**



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

**The minimum required course outcome level is achievable for my class**



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

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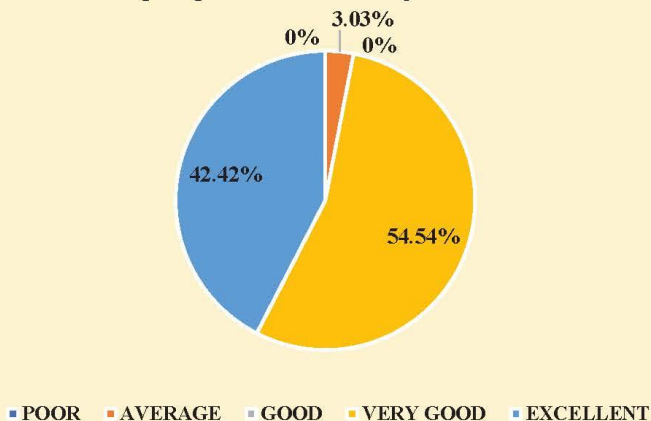
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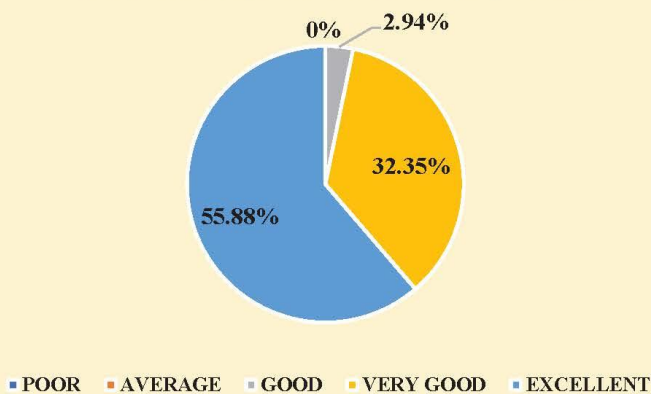
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**The Course/Syllabus increased my knowledge and perspective in the subject area**



**I have the freedom to propose, modify, suggest, and incorporate new topics in the syllabus through the proper forum**



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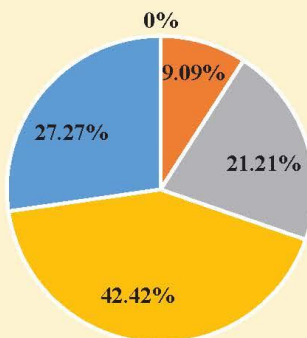
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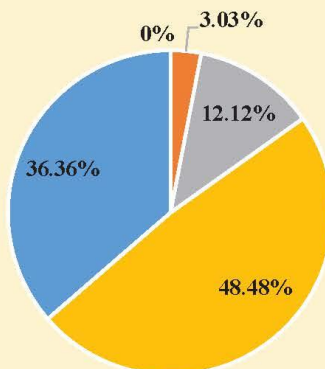
Email: [iqacprsu@gmail.com](mailto:iqacprsu@gmail.com); [iqac@prsu.ac.in](mailto:iqac@prsu.ac.in)

**A sufficient number of relevant reading materials and digital resources are available in the library**



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

**The Course has a good balance between theory and application**



■ POOR ■ AVERAGE ■ GOOD ■ VERY GOOD ■ EXCELLENT

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## **Action Taken Report on Teachers' Feedback**

**2023-2024**

The teachers' feedback on the curriculum suggests that they are satisfied with the current university scenario and have provided valuable suggestions for improvement. The majority agree that the curriculum and syllabus are need-based and that the course outcomes are well-defined. Many appreciate that the revised syllabus has a good balance between theory and practical applications, although some note that certain courses require more practical experience alongside theoretical knowledge. Most teachers are satisfied with the available reading materials and digital sources, while others recommend regular revisions to accommodate new topics.

Teachers also value how the syllabus has enhanced their knowledge in their respective subjects and appreciate the freedom to adopt new teaching methods, tools, and strategies that enhance the performance of students from various academic backgrounds. They welcome the opportunity to suggest and incorporate new topics into the syllabus through proper channels, thereby contributing to its design and enhancement. Additionally, many teachers have implemented measures to support average and below-average students in improving their performance.

Overall, the majority feel that they have achieved the minimum outcomes required by the course and appreciate the inclusion of more projects and internships in every syllabus. Their suggestions and recommendations have been forwarded to the administration for further advancement.

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# **Parent's Feedback (2023-24)**



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## PARENT FEEDBACK SUMMARY SESSION (2023-2024):

S.NO.	QUESTIONS	STRONG LY AGREE	AGREE	NEUTRA L	DISAGRE E	STRONGLY DISAGREE
Q1	Getting admission in the PRSU for my ward is a matter of pride for me.	78.26%	2.73%	0.00%	0.00%	0.00%
Q2	The admission process in the University is fair and accurate.	60.86%	34.78%	4.34%	0.00%	0.00%
Q3	The admission process in the University is fair and accurate.	52.17%	34.78%	13.04%	0.00%	0.00%
Q4	The discipline in the University is good.	47.82%	43.47%	4.34%	4.34%	0.00%
Q5	The atmosphere in the University is conducive for learning.	65.21%	26.08%	8.69%	0.00%	0.00%
Q6	There is a positive change in the behaviour of my ward after joining the University .	60.86%	26.08%	13.04%	0.00%	0.00%
Q7	I have great respect for Pt. Ravishankar Shukla University.	60.86%	34.78%	4.34%	0.00%	0.00%
Q8	The Pt. Ravishankar Shukla University is one of the best Universities of the state.	69.56%	21.73%	4.34%	4.34%	0.00%
Q9	The University information is accessible to all.	47.82%	47.82%	4.34%	0.00%	0.00%
Q10	The curriculum of the course is well designed and promotes learning experience of the students	39.13%	47.82%	13.04%	0.00%	0.00%
Q11	Employability is given focus in the curriculum design.	39.13%	56.52%	4.34%	0.00%	0.00%
Q12	The curriculum incorporates recent changes in the area.	39.13%	52.17%	8.69%	0.00%	0.00%

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Q13	The University Employees are cooperative.	39.13%	60.86%	0.00%	0.00%	0.00%
Q14	The changes introduced in the University in recent years are progressive.	39.13%	56.52%	4.34%	0.00%	0.00%

## Some of the parent's comments and responses (2023-24)

**Parent 1:** Students should be given career guidance by worthy professors and mentors so they can get motivated for future life

**Response:** Teachers are well versed in their subjects, mentoring properly and timely organising various activities for skill enhancement and career perspective. Along with this, subject wise MCQ-based class tests are frequently conducted to prepare for nation-level subject specific competitive exams. In addition, regular weekly seminars to enhance presentation skills and confidence, and offer career guidance.

**Parent 2:** Provide library

**Response:** The university has a well-established library for students available, both in online and offline modes. An enriched library is also there in the department. Both facilities are available during working duty hours.

**Parent .:** Keep going with your strategies for student welfare.

**Response:** The University regularly organizes placements through its placement cell. The school and university regularly organize classes and invited lectures for career guidance. We formulate the syllabus that aligns with national-level competitive exams. Moreover, the university runs a UGC coaching cell targeting competitive exams.

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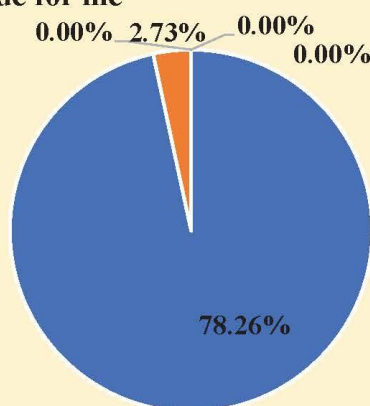
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Parent's Feedback

Session (2023-2024)

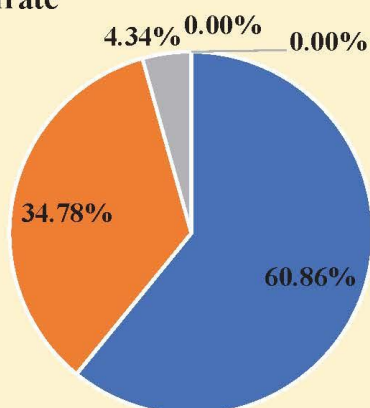
Getting admission in the PRSU for my ward is a matter of pride for me

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The admission process in the University is fair and accurate

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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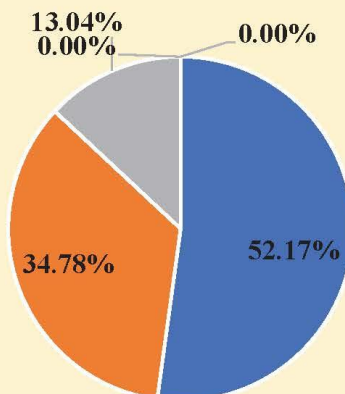
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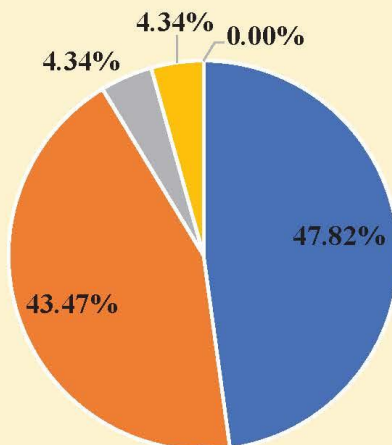
My ward is improving his knowledge-base  
through interaction with professors of the  
University

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



The discipline in the University is good

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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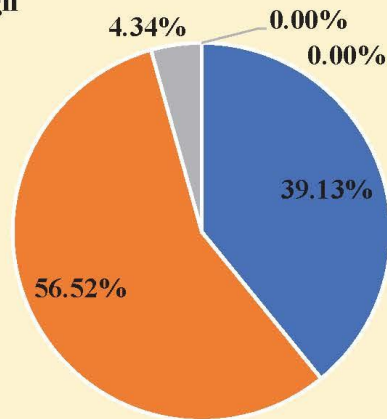
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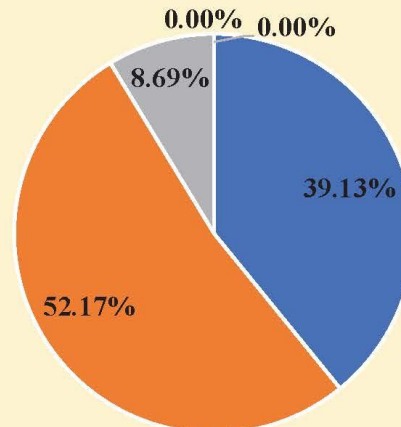
## Employability is given focus in the curriculum design

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



## The curriculum incorporates recent changes in the area

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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Pt. Ravishankar Shukla University  
Raipur 492010 (C.G.)



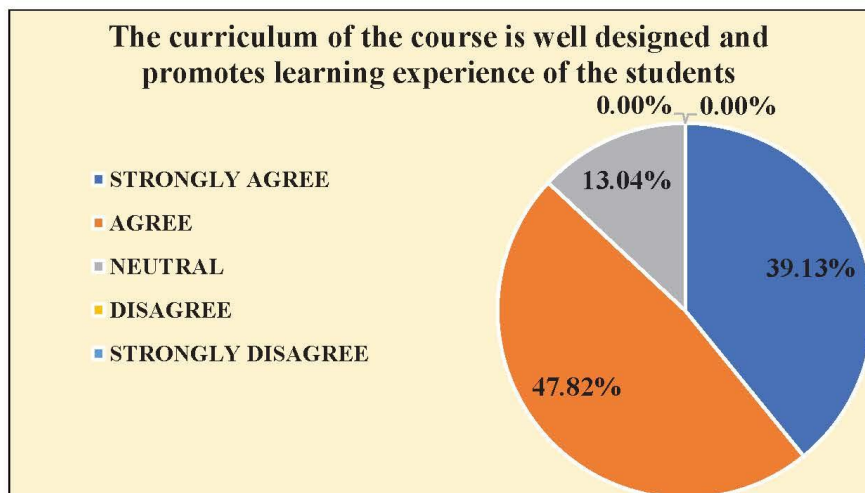
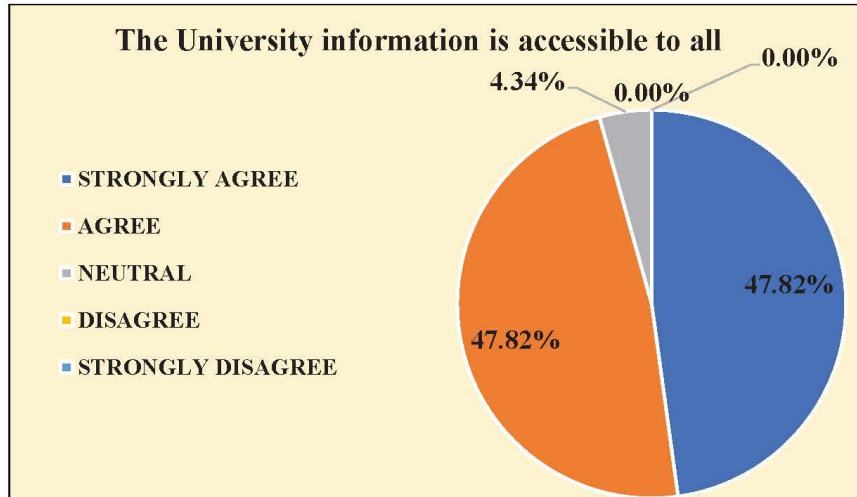


# Internal Quality Assurance Cell

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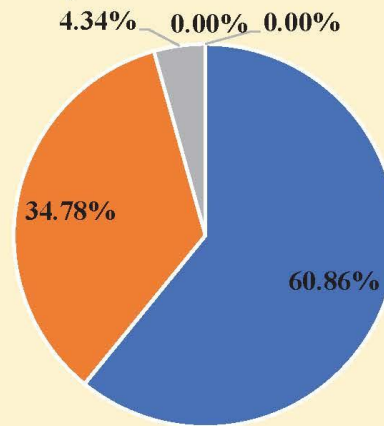
**Pt. Ravishankar Shukla University**

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Email: [igacprsu@gmail.com](mailto:igacprsu@gmail.com); [igac@prsu.ac.in](mailto:igac@prsu.ac.in)

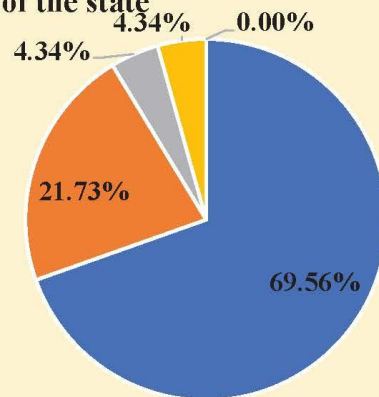
**I have great respect for Pt. Ravishankar Shukla University**

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



**The Pt. Ravishankar Shukla University is one of the best Universities of the state**

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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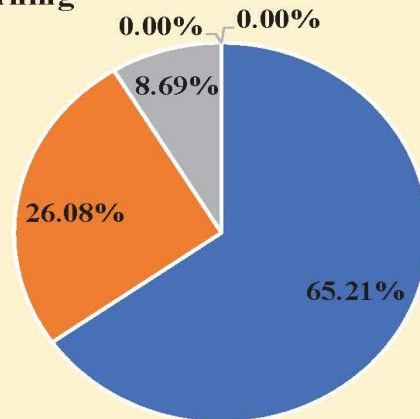
**Pt. Ravishankar Shukla University**

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Email: [igacprsu@gmail.com](mailto:igacprsu@gmail.com); [igac@prsu.ac.in](mailto:igac@prsu.ac.in)

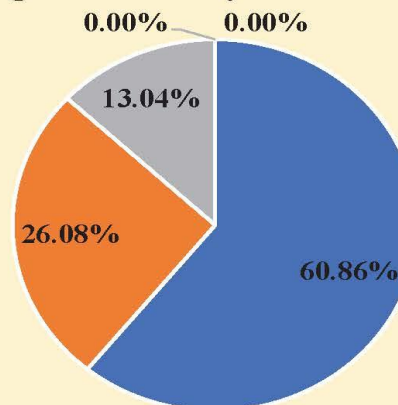
**The atmosphere in the University is conducive for learning**

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



**There is a positive change in the behaviour of my ward after joining the University**

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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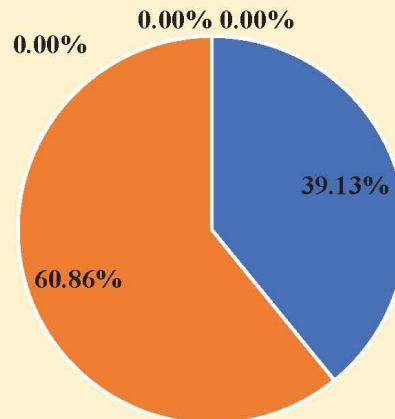
**Pt. Ravishankar Shukla University**

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Email: [igacprsu@gmail.com](mailto:igacprsu@gmail.com); [igac@prsu.ac.in](mailto:igac@prsu.ac.in)

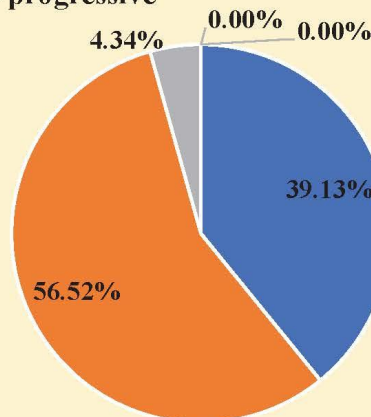
## The University Employees are cooperative

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



## The changes introduced in the University in recent years are progressive

- STRONGLY AGREE
- AGREE
- NEUTRAL
- DISAGREE
- STRONGLY DISAGREE



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## **Action Taken Report on Parents Feedback**

**2023-2024**

The feedback from the parents of the students is satisfactory and praiseworthy always providing valuable insights. Most parents believe that getting admission to PRSU is a matter of pride for their child and found the admission process to be fair, indiscriminate and easy. The parents believe that the university maintains proper discipline and provides a safe and adaptable and happening environment for the students which allow the students to focus on their studies without any worries and to also develop more skills along with academics to improve themselves and the fact that there are frequent encounters with experts of high calibre. They admit that PRSU is one of the best universities in the state and appreciate the fact that university information is accessible to all without discrimination. The parents focused on the fact that the curriculum meets the requirement of employability, encourages soft-skill development, and promotes experience-based learning and that the university is continuously moving forward in this direction to provide students with skillful education focusing on teaching with real-life experiences to enhance their overall development and to increase their chances of employment and also to promote entrepreneurship. Parents are altogether happy with the university and its progress through the years and appreciate the efforts of trying to implement the new education policy into the curriculum. Like to incorporate industry interaction with the students, which is already initiated by the university in the form of frequent workshops and seminars. Parents are overall satisfied with the fact that their child is studying at PRSU as the university is moving forward in the direction of suggestions provided and is actively taking action to incorporate the same.

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# **Alumni's Feedback (2023-24)**



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## ALUMNI FEEDBACK SUMMARY SESSION (2023-2024):

S.N o	QUESTIONS	STRONG LY AGREE	AGRE E	NEUTRA L	DISAGREE	STRONGL Y DISAGREE
Q1	I feel proud to be the student of Pandit Ravishankar Shukla University (PRSU).	77.14%	20.00 %	2.85%	0.00%	0.00%
Q2	The learning I had in the University is useful in my career.	80%	17.14 %	2.85%	0.00%	0.00%
Q3	The developments in the University in recent years are appreciative.	45.71%	31.42 %	22.85%	0.00%	0.00%
Q4	The new courses introduced meet contemporary requirements.	42.85%	37.14 %	17.14%	0.00%	2.85%
Q5	PRSU is involving alumni in its activities.	42.85%	45.71 %	8.57%	2.85%	0.00%
Q6	The alumni have a role to play in academically strengthening the University further.	48.57%	42.85 %	8.57%	0.00%	0.00%
Q7	The alumni have role to play in financially strengthening the University.	45.71%	25.71 %	25.71%	2.85%	0.00%
Q8	Formation of department wise alumni association is a step in the right Direction.	57.14%	40.00 %	0.00%	0.00%	2.85%
Q9	The department/PRSU administration should take initiative to efficiently enroll and Strengthen the alumni association.	68.57%	22.85 %	8.57%	0.00%	0.00%

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## Some of the alumni's comments and responses (2023-24):

**Alumnus 1:** Alumni should focus more on organizing interactive program with entrepreneurs for start-ups n job opportunity in research field.

**Response:** At the department and university levels, a process has been initiated under the banner of the Alumni Association to create placements through industry- established alumni. A few have benefited from this initiative.

**Alumnus 2:** The alumni umbrella should be properly organize some events along with departmental alumni association.

**Response:** At the department and university levels, this process has been initiated, and probably very soon, such activities will be organised at the PRSU Campus.

**Alumnus 3:** Date of Alumni Meet should be in between August - September is comfortable for working Alumni.

**Response:** The Alumni Association of Biotechnology always calls or connects purposely to finalize dates of meetings with alumni through the active group on social media, followed by 2 - 3 executive body meetings. The Association will interact with the maximum number of members and finalize the schedule for all future events.





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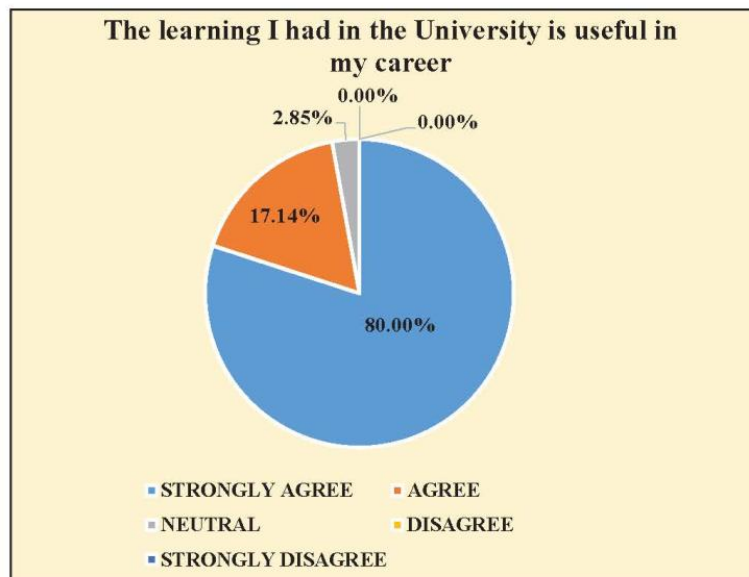
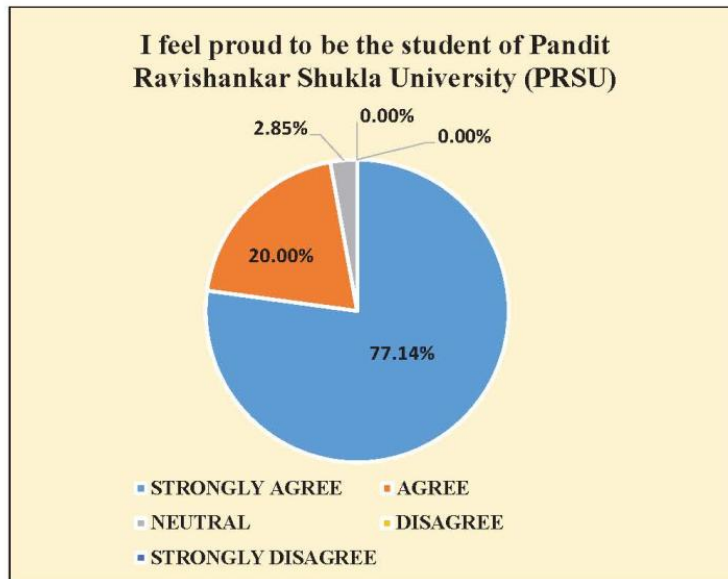
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**Pt. Ravishankar Shukla University (PRSU), Raipur**

**Alumni Feedback**

**Session (2023-2024)**



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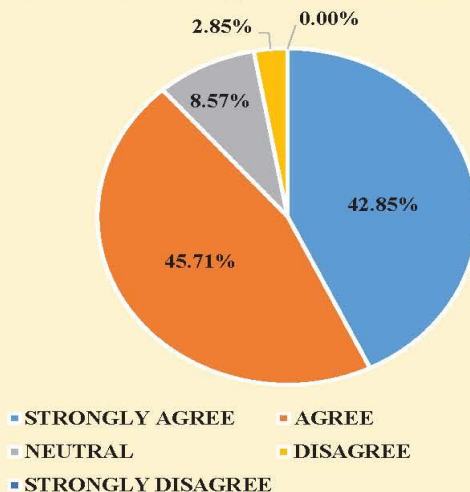
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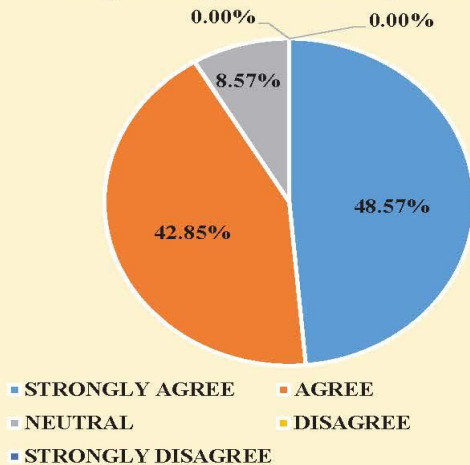
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PRSU is involving alumni in its activities



The alumni have a role to play in academically strengthening the University further



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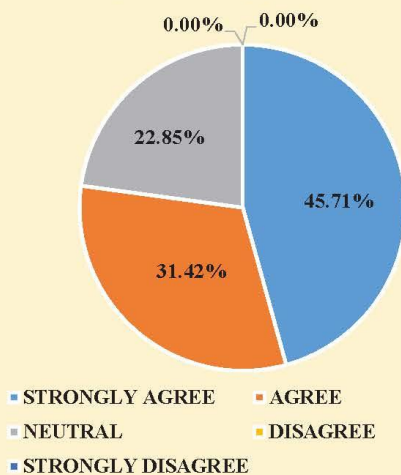
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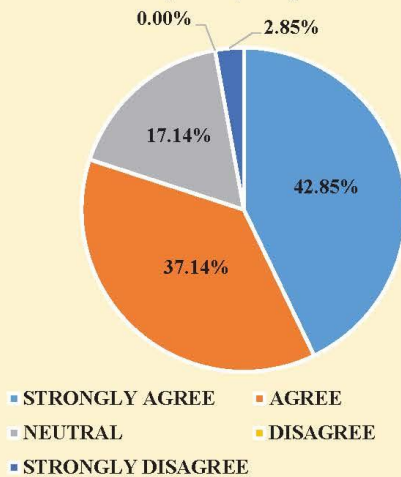
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The developments in the University in recent years are appreciative



The new courses introduced meet contemporary requirements



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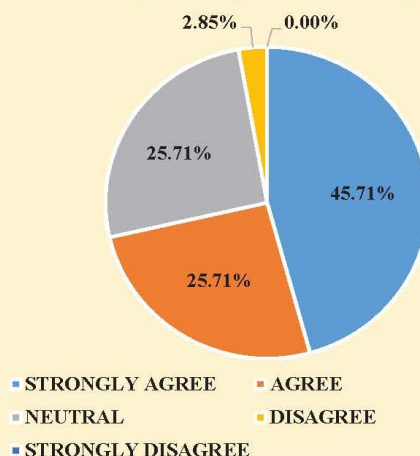
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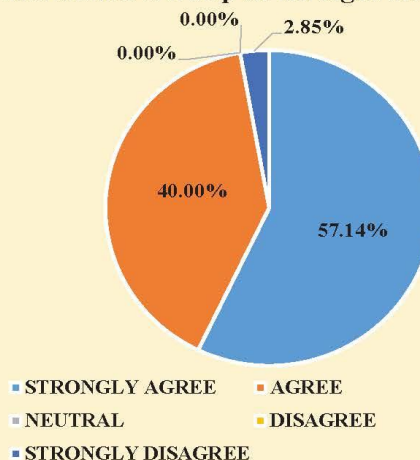
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**The alumni have role to play in financially strengthening the University**



**Formation of department wise alumni association is a step in the right direction**



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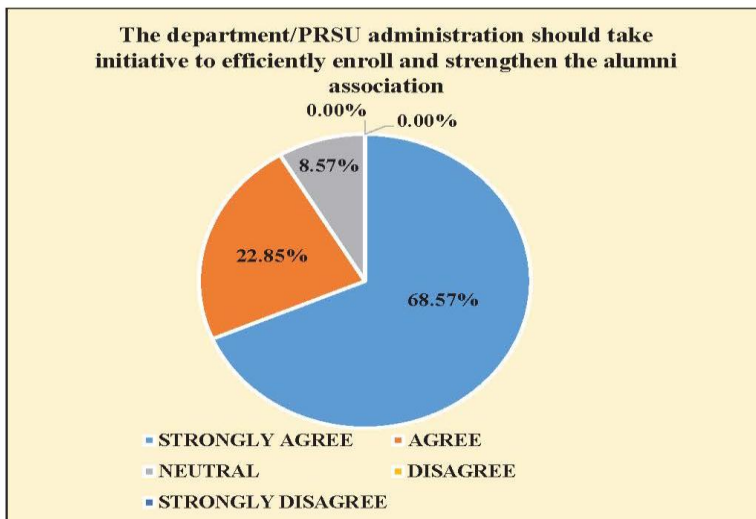


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## **Action Taken Report on Alumni Feedback 2023-2024**

The feedback from the university's alumni was mostly positive regarding all aspects of the university. Most alumni agree that their learning experience at this university has helped them in their career development. The alumni appreciated the developments in the university in recent years and commented that the updated syllabus and curriculum meet the current requirements for the placements and industries. Alumni feel a sense of responsibility that they (the alumni) play a significant role in academically strengthening the university. However, they showed a neutral attitude when financial strength and support from the alumni came into the perspective. Alumni appreciate the formation of the Department-wise Alumni Association as it is a good initiation to encourage the alumni and current student interaction that will eventually benefit the current students, providing them with proper guidance and real-life experiences. All the alumni feel proud to be part of the PRSU University family and are happy to be part of the alumni association which always connects them with the university and also appreciate the fact that the university involves alumni in their activities and suggest that the university should take initiative to strengthen the alumni association and frequent and regular alumni meets should be organized which would benefit the university, alumni and current students. Some alumni also suggested that a more practical and research-oriented, entrepreneurial mind set-promoting curriculum should be applied in the university.

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The university has taken action in the same direction by collaborating with industries through alumni, and now, almost every year, alumni meetings are being conducted. The overall feedback from the alumni indicates that the university is progressing in the right direction and, while some shortcomings are still there, actions are being taken by the university to resolve them as evident from the fact that currently the alumni association is working more actively than in the past.

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