

Breakthrough Trainer/ Educationist/ Administrator

Industry and Academically Adept Leader

Profile in brief

- Business Development Evangelist specialized in Exponential business growth having more than two decades of experience across different Domains.
- Breakthrough Leader Training and Placement Coordinator- CZBCBM Anand, Sr. Operations Manager ensuring on the job training of the students for real Customers of CEEZEE Residency.
- Have a vast Industrial Learning-Working- Training experience of around a decade with Taj Ambassador-Delhi, The Bristol- Gurgaon, Surya Hotel- Delhi, The Taj Mahal Hotel- Delhi.
- Experienced Corporate Trainer for GCL employees on Personality Development and General Awareness.
- Training guide for 150+ Industrial Training students in Housekeeping Department.
- Imparted Education and Training to 500+ students in 4 year Honors Degree/Three Year Degree/ Diploma Courses
- Successfully undergone **Training of Assessors Program** in the Job Role of General Housekeeper and Housekeeper Cum Cook organized by Domestic Workers Sector Skill Council and assessed 40+ candidates for Trainers.
- Successfully passed the IRDAI Examination to qualify for working as Insurance Agent for Bharti AXA & Star Health.

Area of Expertise

• Training

- Content Writing
- •Corporate Training
- Turn aroun
- Innovation

- Counseling
- People Management
- Interior Designing & Layout Planning using AUTOCAD

Professional Experience

Guest Lecturer - Pt. Ravi Shankar Shukla University

•Sharing Knowledge and experiences with Post Graduate Diploma Students of Tourism & Hotel Management on Part Time Basis.

Guest Lecturer – Fledge Institute of Aviation and Hospitality

•Sharing Knowledge and Experiences with Fledge Institute of Aviation and Hospitality students on part-time basis.

ESAF- SMALL FINANCE BANK- Quality Assurance Team Member

•Direct dealing with the customers to ensure quality and ethics are well maintained across all inclusive branches of the zone, verification of the disbursement of loans to the customers, inviting customers on special events, report writing etc. are the part of job description and responsibilities.

Head Academics and Admissions- I/C Principal: RITEE College of Hotel Management

Duration: Sept'2016 to Aug'2020

Duration: March 2021 to Nov'2021

Duration: Nov' 2021 till Date

Duration: Jan' 2021 till Date

- Led transformational journey of being chosen as Hotel Management College **Leader** within 2 years of delivering my services as Associate Professor and got exposed to all the administrative activities of strategic planning, selection and interview, Budget implementation etc.
- Built innovative ideas of out-reach to cross the targeted number of admissions within a year with highly satisfied students and parents.
- Repositioned the image of organization by delivering best practices of Teaching, Learning, Training and approaching towards target.
- Identified market segment for Sponsorship and Training Associations with Radisson Blue, Taj Group of Hotels, Marriot Hotels, Mayfair Hotels, Sayaji Hotels, IRCTC etc.
- Media Connect: Developed contacts with Radio Mirchi to campaign for us that helped us market for successful sales in organized Food Festival.
- Engaged target students through Google Display Network, You tube, Facebook & bloggers to get identified as Premier Hotel Management College in Central India by breakthrough write-ups.
- Worked on building Positive Attitude and Imparted Training to newly joined faculties towards the goal of the organization
- Formulated SOP for training and practice, Designed syllabus for DDUGKY courses on skill development and professional training.

Academic Associate: Team Lease Skills University

- Duration: July 2015 to June 2016
- Was responsible to deliver subject knowledge of Food & Nutrition in addition to Front Office and House Keeping along with an additional responsibility of being a Warden for both Boys and Girls Hostel.
- Was responsible for regular practical **training** of students on all the allocated subjects.
- Being part of the **corporate training team**, imparted breakthrough **training** to **Gujarat Chemicals Ltd. Employees** on personality development, general awareness on health & hygiene etc.
- Designing of syllabus, getting it approved from the members of Board of studies, preparing study materials as per the syllabus for cloud learning, dealing with the issues related to women cell, Paper setting, conducting examination, assessment, and evaluation of students was part of the job responsibilities.

Academic Associate: Charutar Vidya Mandal, Vallabh Vidya Nagar, Anand, Gujarat Initial years of working as Academician

- As an entrant into academics, I handled new avenues and challenges and brought outstanding results like new techniques for training and overall development of students, planning, organizing, motivating students of the Hospitality department of the College.
- Students insights: Maximized liking for the subject of Front Office Management in the very first year of my taking charge as Faculty of Front Office Operations and Management.
- Was chosen as **Convener, Paper Setter and Examiner** for Front Office Operations and Management Examinations for Bachelor's Degree by S.P. University throughout my tenure.
- Worked as Convener for 4th Criteria of NAAC submissions during Accreditation process of C.Z. Patel College of Business and Management.
- Was chosen among all Hospitality Faculties to lead the Associated Hotel as Operations Manager of CEE ZEE Residency along with Educating Honors Degree Students with breakthrough practical experiences of students serving the Hotel Guests.
- Was handling the responsibility of training and placement cell and ensured all the students get selected for industrial training and complete their training successfully.

Industrial Experiences and Exposures in 5 star Hotels

Duration: March' 1996 to Aug'2000

Duration: Feb' 2012 to June 2015

- Worked as Floor Housekeeper in the H K Department of the Hotel for around one and half years at Taj Ambassador Hotel New Delhi
- Worked as Public Area Supervisor at Hotel Bristol, Gurgaon in the Housekeeping Department of the Hotel for more than one and half years.
- Worked as Housekeeping Executive at Surya Hotel for three months and got selected at the Taj Mahal Hotel, New Delhi as Assistant Housekeeper.
- Developed a flair for learning ahead and joined the course of Interior Designing at Exterior Interiors, New Delhi.
- Worked as Executive Housekeeper for Babylon group of Hotels in the year 2008 for around one and half years at project stage till fully
 functional Hotel with 100% occupancy periods, Planning, organizing, training, selection, evaluation, budget planning were part of job
 responsibilities.
- Worked as Executive Housekeeper for Jodhana Heritage group of Hotels and was offered to work as Corporate Housekeeper with shouldering the responsibility of all the eight properties of the Group.

Hobby and Interests Activities: Primary School Teacher, Freelance Interior Designer, Vaastu Consultant. Holy Hearts School Raipur, Modern School Lucknow, Layout Planning and Vaastu Shastra

Duration: 4.5 years

- Part of the empowered core team of Architects and Designers at Sunanado Dasgupta & Associates New Delhi by delivering highest standards of detailing in the Working Drawings for NBCC Projects.
- Designed outstanding layout plans for residential constructs with effective implementation of Vaastu Science to ensure peaceful and worthy life of residents.
- Solved problems of many clients through Vaastu Science of Directions and ensured their peaceful life.
- Implemented Innovative Teaching Learning process with breakthrough results within a year at primary school level to set an example for all the teachers.

Education

Education	Institute	University	Location	Passing Year
Master's in Tourism	Distance Learning	IGNOU	India	June'2014
Management				
Diploma In Interior Designing	Exterior-Interiors	NDID	New Delhi	2002
P.G. Diploma in	Institute of Hotel Management, Catering	NCHM	Dadar, Mumbai	Dec'1995
Accommodation Operations	Technology & Applied Nutrition, Dadar - Bombay			
Management				
B.Sc. Home Science	S.S Girl's College, Gondia- Maharashtra	Nagpur	Maharashtra	March'1994

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