

INSTITUTE OF RENEWABLE ENERGY TECHNOLOGY & MANAGEMENT
Pt RAVISHANKAR SHUKLA UNIVERSITY, RAIPUR CHHATTISGARH

No 243 /GRM/2020

July 18, 2020

GRIEVANCE REDRESSAL COMMITTEE

As per the rules and regulations addressed by the AICTE / UGC / PRSU, for student or other stake holders in a Technical Institution, "Grievance Redressal Committee" has been constituted with following Staff in different positions to enquire the nature and extent of grievance.

Student Grievance Redressal Committee

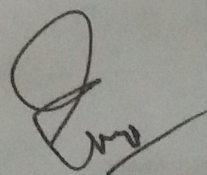
S.No	Name	Designation	Contact Details
1)	Dr. Sanjay Tiwari	Professor & Head	Cell:09424225771 Email: stiwari@fulbrightmail.org
2)	Dr.K.K.Ghosh	Dean Science Faculty -Special Invitee	kallolkghosh@gmail.com 9425216204
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5)	Dr. Alka Panda	Asst Professor Guest	Cell: 9589936789

Objectives

- To formulate the policy to investigate and review complaints or grievances of students and faculties.
- To create awareness of availability of members for students and faculties to report grievances.
- To investigate the cause of grievances.
- To ensure effectual solution depending upon the gravity of the

"Grievances" include the following complaints of the aggrieved students, namely:

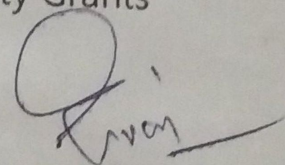
- Demand of excess money other than that specified in the declared admission policy or approved by the competent authority to be charged by the institution;
- Complaints of the students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Minority or Disabled categories;
- Non publication of prospectus/broucher, as specified;
- Denial of quality education as promised at the time of admission or required to be provided;



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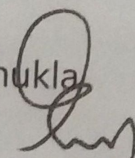
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- Publishing any information in the prospectus, which is false or misleading, and not based on facts;
- Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
- On provision of student amenities as may have been promised or required to be provided by the institution;
- Non transparent or unfair evaluation practices;
- Nonpayment or delay in payment of scholarships to eligible student that such institution is committed, under the conditions imposed by University Grants Commission, or by any other authority;



Head

Copy to: 1. Director IQAC, Pt. Ravishankar Shukla University, Raipur
2. Proctor, Pt. Ravishankar Shukla University, Raipur
3. Secretary to the VC /PA to the Registrar, Pt. Ravishankar Shukla University, Raipur



Dr. Sanjay Tiwari
Coordinator

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